

YEAR BOOK

2015-16



National Highways & Motorway Police

Highway Friends

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MESSAGE FROM IG, NH&MP

The effectiveness of this force has been a great inspiration to all other police forces of the country. This has to be lauded and all those contributed in bringing this about must be appreciated. It is due to NH &MP that the public perception of the police forces is changing. This year, the department is celebrating its 19th anniversary. In these years, a lot has been achieved. There has been more than 70% reduction in accidents and 90% reduction in the highway crime rate.



**SHAUKAT HAYAT, PSP,
INSPECTOR GENERAL OF POLICE**

The scope of the NH&MP operations has steadily and gradually increased over this period. Their jurisdiction initially limited to the Islamabad-Lahore Motorway- was increased because of their performance to the National Highway (N-5) and then to coastal highway(N-10).Today, NH&MP is monitoring not only all the above mentioned road ways but also it has extended its operations to Faisalabad-Gojra (M-4), RCD Highway (N-25) from Karachi to Quetta, Islamabad –Murree (N-75) expressway. NH & MP has established state of the art Driving Licensing Authority at Islamabad. In order to ensure safer road, Road Safety Training Institutes have been established all over the country.

The officers of National Highways & Motorway Police have religiously followed the core values of Honesty, Courtesy and Help to road users. The adherence to these values has introduced the culture of public friendly and community policing in Pakistan. The achievements of the National Highways & Motorway Police could not be possible without the efforts of the honest, dedicated and diligent officials of the force. It is due to these services rendered by the officers, that the institution is regarded as an island of excellence.

FOREWORD

Motorway Police was established in September, 1997 under the auspices of Ministry of Communications for traffic regulation on Motorways. In the year, 2001 responsibilities of National Highways were also entrusted and the department was renamed as National Highways & Motorway Police.

No doubt, in today's world, transportation is deemed the backbone of global economy. It has changed the pace of employment, trade, business, family life and health care, bringing unlimited benefits that were unimaginable some 100 years ago. However, the price we are paying in form of road accidents is much higher than any other disease or catastrophe. Statistics reveal that every year, thousands of people die in accidents in Pakistan. Road traffic injuries cause emotional, physical and economic burden. In any developing country like Pakistan, young road users of the ages 15 to 40 years are particularly more vulnerable to accidents. Moreover, accidents are a huge burden on the economy particularly for low and middle income countries. The economic cost of road accidents and injuries is estimated to be over 100 billion rupees for Pakistan. However, the loss is more than just numbers, as road traffic injuries push many families into poverty by the loss of their breadwinners and inflict a tremendous continuous burden on the disabled victims and their families; and also on the health care system. In order to ensure road safety in Pakistan, National Highways & Motorway Police burns it's mid night oil. Accidents analysis for the year-2016 has been carried out and accordingly accidents prevention strategy comprising extensive remedial and curative measures has been formulated. The salient features of the accidents prevention strategy include Road Safety Seminars/Workshops, Regular meetings with owners/managers of Transport companies, establishment of Road Safety Institutes all over the country, training/refresher courses of the drivers at work places and verification of Driving Licenses of drivers especially PSVs. The strategy also contains the assessment of vehicles' safety standards and road worthiness. Being an advisory body, National Highways & Motorway Police also facilitates the sister organizations i.e. NHA, FWO, PRAAL with regard to Planning, Development and Maintenance of road infrastructure with special focus on road safety. Training is the foundation of a discipline force and accordingly special focus is laid on training ecology,

which comprises of extensive physical, psychological & technical skills, capabilities, and attitudinal changes to prepare them for upholding the values established by NH&MP as well as to enable them to perform the duties assigned to them.

In order to further improve the standard of professionalism, NH & MP recognizes the efforts and services being rendered by the officers in the shape of Annual Reward, which is a source of motivation for employees of the department. The reward is being awarded to the best of best officers for excellence in performance during the entire year.

Welfare of the employees is another incentive which is the hallmark of NH & MP. A Regimental and Welfare Fund has been established which provides Scholarships, Loans, House Building Advance, Marriage Grant for the employees and their immediate families. The services of Shaheed employees are being acknowledged by providing financial assistance to their families/legal heirs through this fund.

VISION

*“To ensure a safe and secure driving environment on
Highways & Motorways”*

MISSION STATEMENT

“Service above self, to ensure safety & security of road users and provide assistance to road-users in distress. In this endeavor, it is indeed our commitment to extend due respect to all road users, be fair and uphold ethical practices at all times.”

CORE VALUES

Honesty
Courtesy &
Help to road users

MANDATE AND OBJECTIVES

- *Regulate And Control Traffic On Motorways & National Highways*
- *Strict Enforcement Of Traffic Rules & Regulations*
- *Coordination With NHA For Provision Of Adequate Road Furniture*
- *Quality Training To Drivers Throughout The Country*
- *Issuance Of International Standard Driving Licenses*
- *Equal & Fair Application Of Law*
- *Help The Commuters In Distress*
- *Educate The Masses On Road Safety*

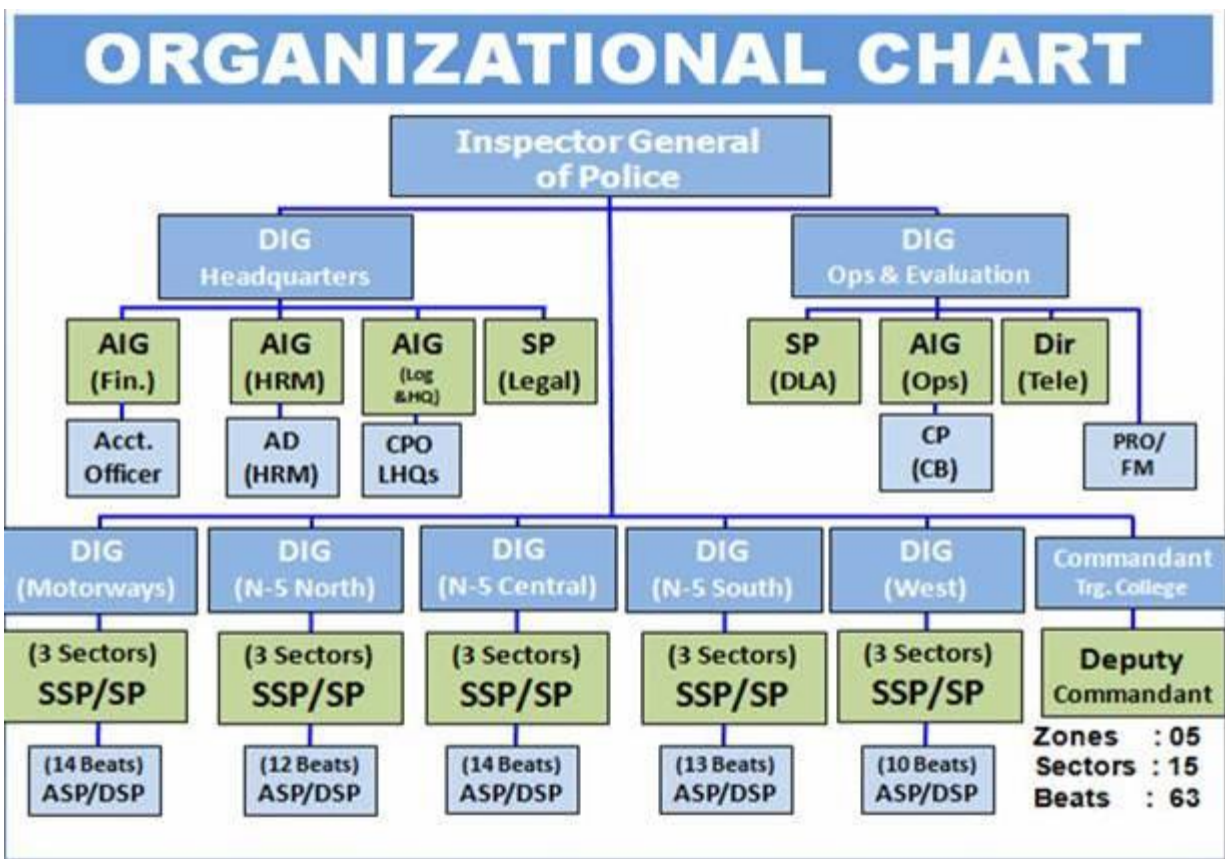
1 INTRODUCTION

1.1 SALIENT FEATURES OF NH&MP

The following are the salient features of National Highways & Motorway Police:

- Unity of command
- Stress on public service
- Standard operating procedures (sop's)
- Shift system
- Professionalism
- Turnout
- General and annual rewards
- Effective accountability
- Convenience of commuters
- Abolition of VIP culture
- Speed checking equipment
- Electronic challans given to violators

1.2 ORGANOGRAM



1.3 JURISDICTION

National Highways & Motorways Police (NH&MP) has been established under Section-90 of National Highway Safety Ordinance (NHSO)-2000. Initially, it started its operations on Islamabad-Lahore Motorway (M-2), as a modern, educated and specialized force, in order to ensure the safety of road users on the Motorway. In a short span of time, the force received a lot of appreciation because of its polite behavior and strict application of law. On successful policing at M-2 by NH&MP, the Government decided to expand its jurisdiction up to entire National Highways. Presently, NH&MP has been deputed for enforcement on Motorways (M-1, M-2 & M-3, M-4, M-4 Extension) and Highways Peshawar to Karachi (N-5), Karachi to Gwadar (N-10), Layari Expressway, Northern bypass, Karachi, Gwadar to Quetta (RCD Highway N-25) and Islamabad-Muzaffarabad Dual Carriageway (IMDC N-75).

1.3.1 Organizational Structure

The National Highways & Motorway Police (NH&MP) is headed by the Inspector-General of Police (IGP) who is assisted by eight Deputy Inspector-Generals(DIGs), each in charge of a separate branch/Zone:-

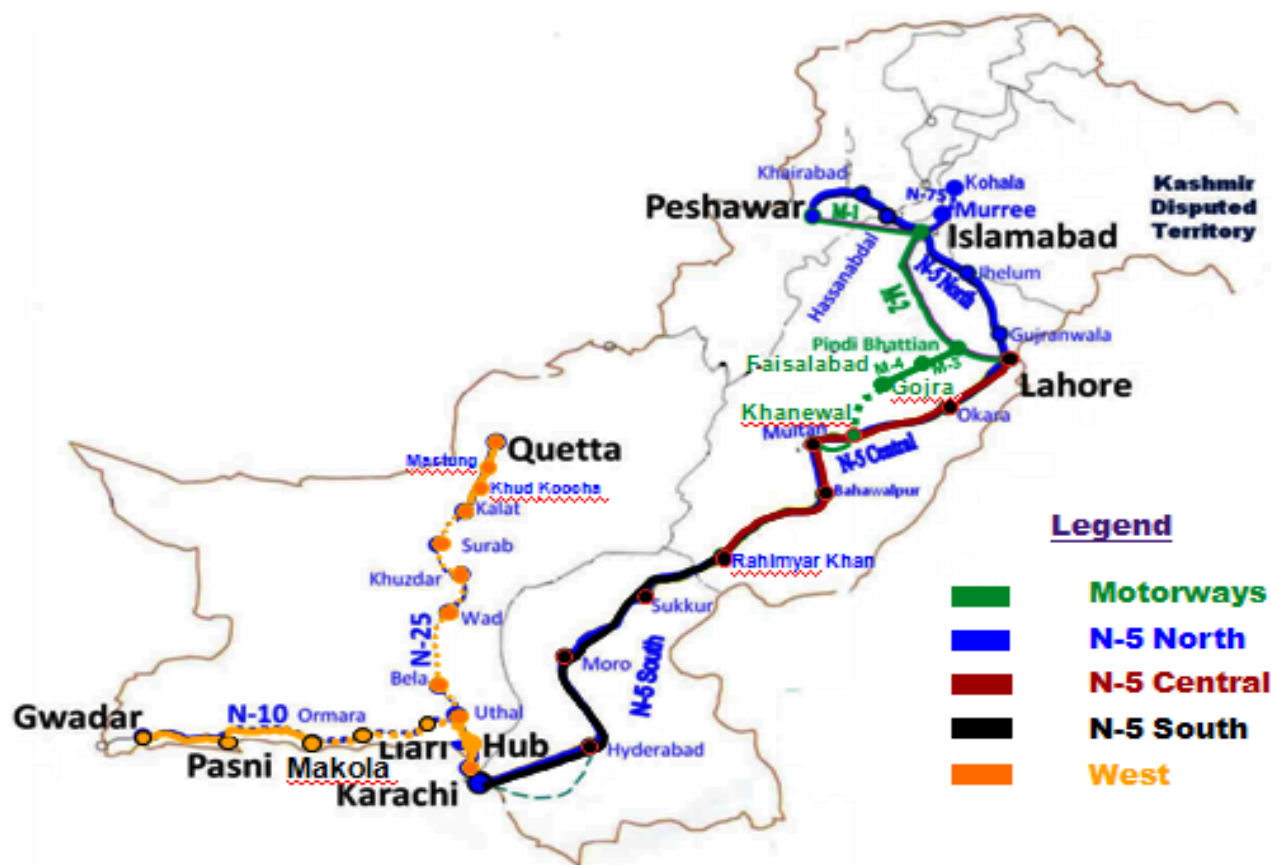
- DIG (Headquarters), Islamabad.
- DIG (Operations & Evaluation), Islamabad.
- DIG (Motorway Zone), Islamabad.
- DIG N-5 (North Zone), Islamabad.
- DIG N-5 (Central Zone), Lahore.
- DIG N-5 (South Zone), Karachi.
- DIG West Zone, Quetta.
- DIG/Commandant, Training College, Sheikhpura.

For policing purposes, the NH&MP network is divided into the following five operational Zones, each zone headed by a Deputy Inspector General:

Motorway Zone	<ul style="list-style-type: none"> • M-1 (Peshawar – Islamabad) • M-2 (Islamabad – Lahore) • M-3 (Pindi Bhattian – Faisalabad) • M-4 (Faisalabad – Gojra)
N-5 North Zone	<ul style="list-style-type: none"> • Peshawar - Islamabad - Lahore • 17 Mile to Lower Topa (N-75 IMDC)
N-5 (Central Zone)	<ul style="list-style-type: none"> • Lahore – Kot sabzal Sadiqabad • M-4 Extension (Khanewal – Multan)
N-5 (South Zone)	<ul style="list-style-type: none"> • Kotsabzal Sadiqabad - Karachi. • Suhrah Ghot - Maripur (Lyari Expressway) • Northern bypass, Karachi
West Zone	<ul style="list-style-type: none"> • Hub - Quetta (N-25 RCD) • Gwadar – Makola (N-10)

Each Zone is divided into 3 to 4 "Sectors" each headed by a SSP/SP. Each Sector is divided into 4 to 5 "Beats" each headed by a DSP (BS-17).

1.3.2 Jurisdiction Map



1.3.3 Area of jurisdiction

MOTORWAYS (679 KMS)		
S. No	Range	Distance in km(s)
a)	M-1 (Islamabad – Peshawar) - Oct-2007	147
b)	M-2 (Islamabad – Lahore) - July-1997	365
c)	M-3 (Pindi Bhattian – Faisalabad) - Oct-2003	52
d)	M-4 (Faisalabad – Gojra) - Mar-2015	58
e)	M-4 Extension (Khanewal – Multan)- Jan-2016	57
HIGHWAYS (2,219 KMS)		
a)	N-5 (Peshawar – Karachi) - 2002-2004	1,608
b)	Lyari Express Way At Karachi - Feb-2008	16.5
c)	Northern Bypass Karachi - Aug-2015	36.5
d)	N-10 Coastal Highway (Gwadar – Makola) - Feb-2007	160
e)	N-25 RCD Highway (Hub-Uthal & Kalat-Quetta-Saranam) - Jun-2008	355
f)	N-75 (IMDC Islamabad – Murree) - Mar-2010	43
TOTAL (2,898 KMS)		

1.4 STRENGTH

Total sanctioned/working strength of the department is as under:-

Category	Sanctioned	Working
Uniformed	5745	4412
Non Uniformed	1377	1205
Total	7122	5617

1.5 NH&MP TRAINING COLLEGE



National Highways & Motorway Police training College Sheikhupura achieved a respectable status among the comity of Police Training Colleges in a short span of time. It has become a role model due to its unique features of training programs i.e. combining training and education in order to provide its trainees with the professional skills, leadership qualities and decision-making abilities required to maintain an ordered and safe society. During the preceding financial year (2015-16), a total number of 3454 trainees were trained by NH&MP Training College. The breakdown of the same is given below:

Sr. No.	Organization	Number of Trainees
1.	NH&MP	1036
2.	AJK Police	36
3.	F.I.A	40
4.	Ring Road Police	139
5.	Nestle Pakistan	497
6.	Shell Pakistan	175
7.	Total PARCO	93
8.	I.C.I	16
9.	ENGRO	38
10.	P.S.D.F	1375
11.	Coca Cola	07
12.	Caltex	02
Grand Total		3454

On-Going & Completed Projects in Training College during FY 2015-16:

- The renovation of male staff hostel was started. It included the tile work, white-wash, repair of windows, treatment of roof, restoration of recreation room, improvement of sewerage, provision of curtains etc.
- The renovation of the kitchen of college mess was done.
- The construction of the first floor of New Academic Block was started that included 06 Class-rooms, 01 Library, 01 office of the Chief Law Instructor and 04 Wash-rooms.
- Keeping in view the increasing number of trainees as well as the futuristic demands of the college, the need of the construction of another mess hall was realized. Thus, the construction of another mess hall, with a capacity of 200 trainees, along with kitchen, store and pantry was started over the existing mess hall.
- In order to save the audience / guests from rain, the erection of two iron sheds over the stairs of parade ground (with a measurement of 15 x 76 feet of each shed) was started. Moreover, the construction of a 20 x 20 feet concrete canopy over the platform of "Salami" in the parade ground is under process.
- A plantation drive was also started to make the college environment more pleasing and hygienic. Under this drive, almost 1000 saplings were planted.

The following courses have been conducted in Training College Sheikhpura during the period under consideration:

Sr.#	Name of Course	Total No. of Courses	Total No. of Trainees	Jul-Dec 2015		Jan-Jun 2016	
				No. of Courses	No. of Trainees	No. of Courses	No. of Trainees
Promotional Course							
1	Upper Class Course	26	848	2	66	3	91
2	Intermediate Class Course	24	1176	2	70	3	421
3	Lower Class Course	24	1172	2	58	3	397
Capacity Building Courses							
4	Capacity Building Courses	22	502	-	-	7	148
Pre-Service Courses							
5	Basic Recruit Course	6	1263	1	688	1	44
6	Probationer Course	6	380	-	-	2	253
Driving Courses							
7	Defensive Driving Courses	272	17682	34	688	26	755
8	Driving Courses For PSDF	13	3049	4	1350	2	675
9	Internship (I-JET , Lahore)	1	7	-	-	-	-
Grand Total		394	26079	45	2920	47	2784

2 PERFORMANCE

2.1 ROAD SAFETY, EDUCATION & AWARENESS

2.1.1 Mobile Education Units



Each Mobile Education Unit on average conducts almost two sessions per day and around 250 to 300 road safety education activities are conducted during a year by one Mobile Education Unit. These activities are being carried out with the collaboration and cooperation of various Government, Semi Government and Non-Government Organizations. Briefing Sessions are being held at work place i.e. Addas/Terminals, Factories and Institutions etc. in order to bring attitudinal change among the masses regarding road safety. Besides, road safety workshops, Seminars, Walks and Campaigns are being arranged for wide road safety awareness throughout the country. Some reputed Multi-Nationals Companies such as Unilever, Nestle, Pepsi, Coca Cola etc. regularly conduct annual road safety education programmes through NH & MP Mobile Education Units. These Mobile Education Units are now being set up at district level.

2.1.2 Objectives of MEU's:

The goal of Mobile Education Unit is to create awareness about traffic rules among general public in order to ensure safety, save the precious human lives, reduce the loss of property, develop Police-Public friendly culture and to sensitize the pedestrians and children especially about traffic hazards and improvement of safety culture.

2.1.3 Methodology

Briefings are imparted to various sections of society like pedestrians, drivers, passengers, students, employees of various Government, Semi Government & Non-Government Organizations and accordingly briefings material are being designed keeping in view the age group, working environment, level of education, experience and language. Two way communication of print and electronic are used for extensive awareness about Road Safety. In order to get the attention of listeners and audience especially the children, movies having road safety messages are being relayed through Multimedia Projectors. Various mediums of communication like Television, Cable Network, CDs and Computers etc. are used to get the maximum attention of general public. Road Safety Seminars are being organized where panel/group discussion followed by questions/answer sessions are held in order to enhance the learning process. Road Safety stalls are displayed in different Exhibitions and local Melas to educate people. Various gifts e.g. Caps, Helmets, Glasses, stationery items, flowers, sweet candies etc. are being presented to attract the general public for taking active part in making our roads safer.

2.2 ACHIEVEMENTS

Campaign against overloaded vehicles is a consistent phenomenon since Jan-2016 which enormously decreased overloading throughout the country. 90% improvement in lane discipline has been achieved due to effective Briefing/Enforcement against Lane Discipline by HTVs/PSVs and Slow Moving Vehicles. 85% improvement has been achieved in fastening the seat belt. Accident Analysis revealed that the major cause of fatalities of Motorcycle riders is driving without safety helmet. Resultantly, special campaign regarding wearing of safety helmet has been launched throughout the country on all National Highways. Eighty (80%) improvement in the use of safety helmet has been achieved.

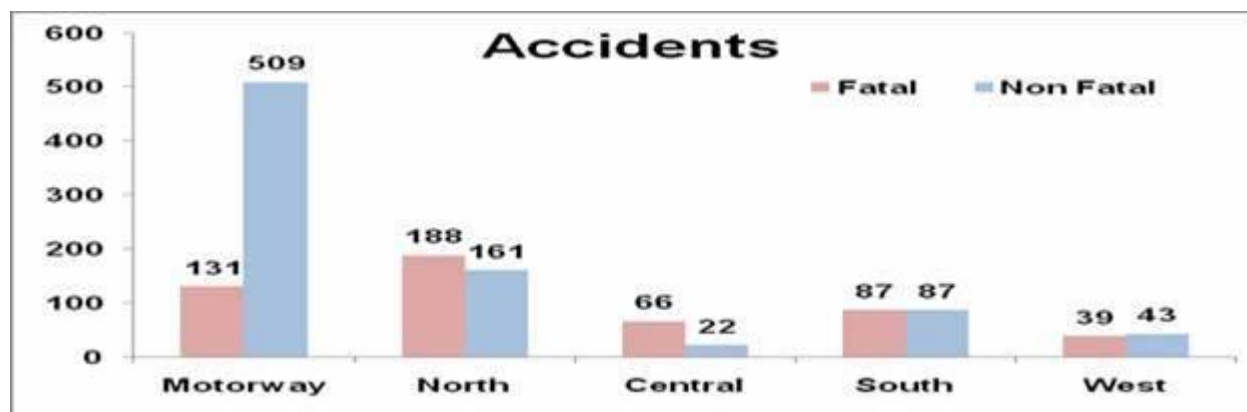
In order to enhance the driving skills, Thirty-six (36) Road Safety Training Institutes have been established in the main cities of Pakistan. Four (04) state of the art operations room have been established on Motorway. For surveillance and better security on the National Highways & Motorway, Fifty-one (51) CCTV Cameras have been installed at Main Toll Plazas. Thirty-five (35) LEDs have been installed at Toll Plazas and Service Areas for Road Safety Awareness among the general public. For electronic monitoring of operational duties, Tracking System has been introduced in Seventy (70) Patrolling Mobiles. Four (04) guidance centre, Three (03) facilitation centre, Three (03) weather information centres have been established.

Five (05) wake-up points have been identified to reduce accidents due to dozing at wheel. Mobiles Sets having vehicle theft and registration data are provided to the field officers for checking the data at the spot. In order to control Highway Crimes, One (01) Anti-Crime Squad at Beat level has been established.

Constant check on the performance of field officers is the hallmark of NH & MP. In this regard a performance evaluation proforma has been designed. The helps being rendered to the commuters are being verified through SMS feedback. For internal accountability/Transparency and constant check on public friendly dealing of the officials, a Complaint Cell has been established. A complaint resolution mechanism has been evolved at Headquarters level where each complaint/grievance either lodge by the public or employee(s) of NH &MP, is brought into the notice of Inspector General of Police, NH & MP and redressed within an average period of ten (10) days. The complaint is being consulted during the entire process of inquiry proceedings and at the end his satisfaction is sought. During the year-2016, Two hundred and twenty-five (225) complaints have been redressed.

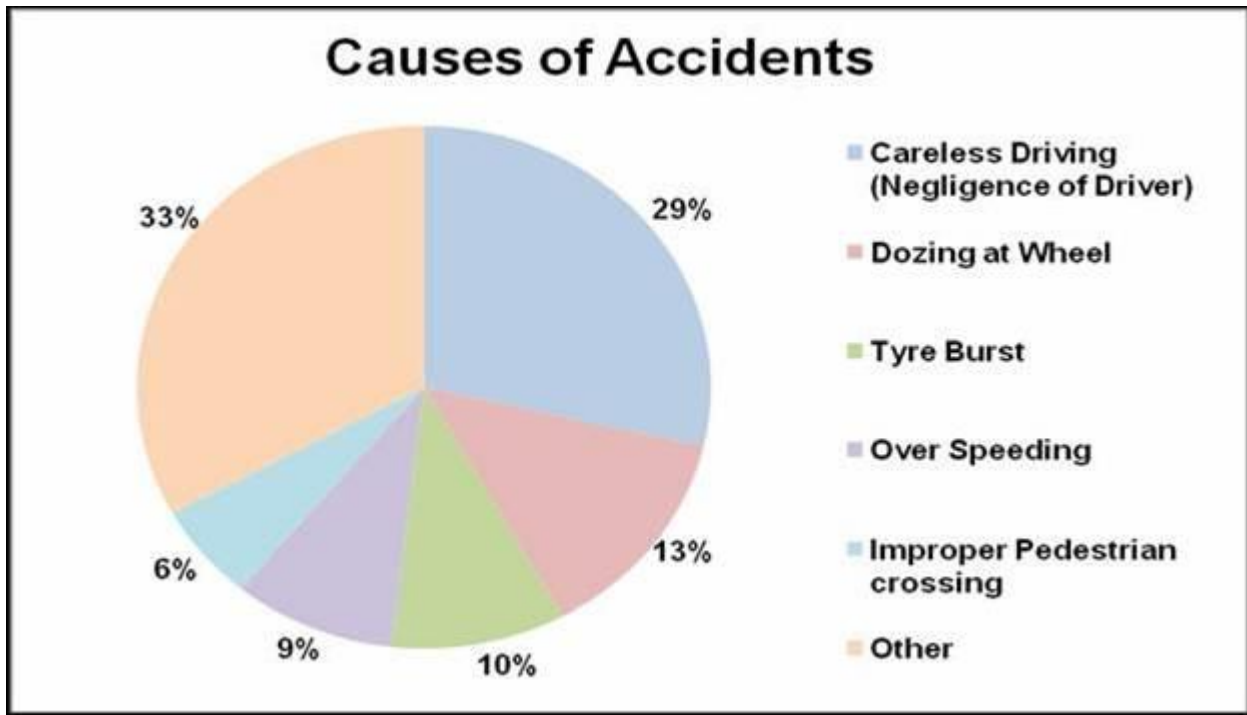
2.3 ACCIDENTS:

Fatal and non-fatal accidents occurred during the period are as under:



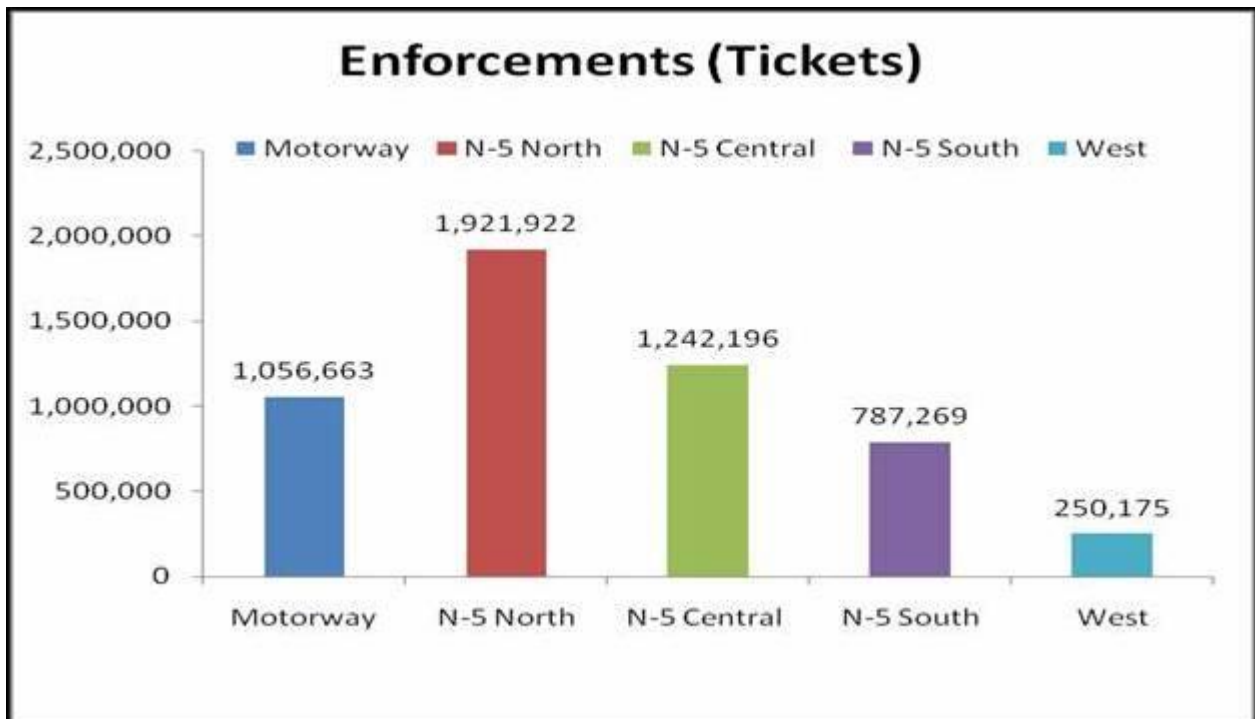
2.4 MAJOR CAUSES OF ACCIDENTS:

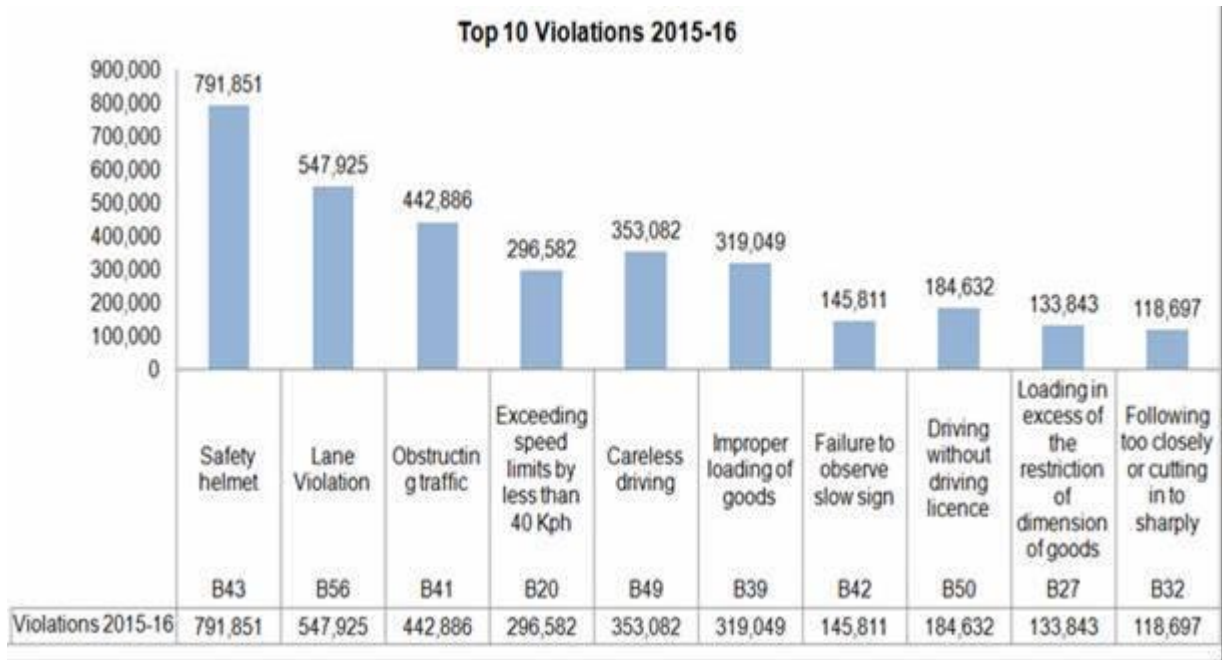
Through analysis, the following major causes of accidents were identified.



2.5 ENFORCEMENTS:

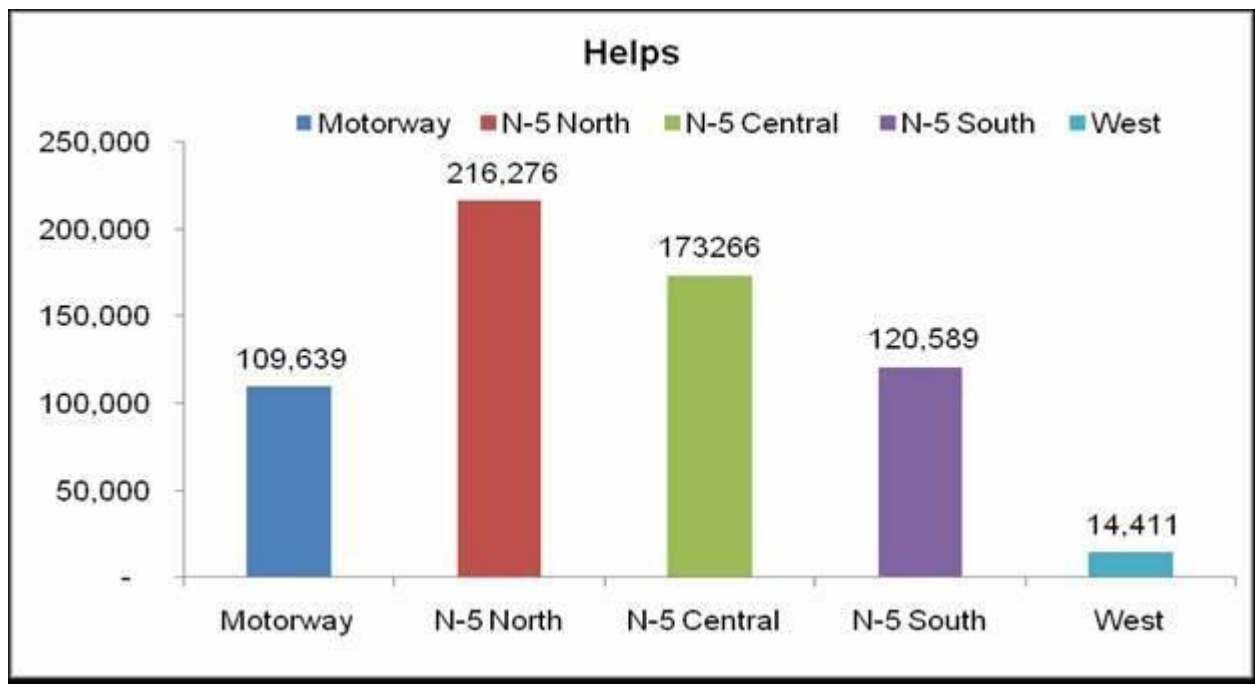
Tickets issued as well as top ten (10) violations occurred during this period are as under:





2.6 HELPS:

Help/assistance to motorists in distress is primary duty of NH&MP. All sorts of methods are used to encourage the force to concentrate more on helping commuters. Proper helps' record is maintained. The numbers of helps extended during the period are as under:-



3 ORGANIZATIONAL DEVELOPMENT

3.1 INTERNATIONAL COLLABORATION

3.1.1 INL (International Narcotics and Law Enforcement) Section of the Embassy of the United States of America.

The Embassy of the United States of America, Islamabad, Bureau of International Narcotics and Law Enforcement Affairs, Pakistan (INL-P), wishes to enhance its co-operation with National Highway & Motorway Police (NH&MP) under the Police Assistance Program by providing commodities valued at **PKR 252,011,250**.

INL support will enhance the capability, safety, and effectiveness of the NH&MP Police by providing 500 bulletproof vests, 50 Speed checking cameras, 45 Motorcycles (250cc) and 05 Coasters Buses. Non-Project Grant Aid (NPGA) Introduction of Japanese Advanced Products

3.1.2 Non-Project Grant Aid (NPGA) Introduction of Japanese Advanced Products and Its System (Next Generation Vehicle Package) (Jfy 2013) Government of Japan.

The Government of Japan is providing Non Project Grant Aid (NPGA) to a number of developing countries including Pakistan be utilized to purchase Japanese next-generation (hybrid) vehicles.

These vehicles are designed for prevention of environment pollution and reduction of green house gases, therefore, are suitable for long patrolling. In pursuance of this programme, 34 Toyota Prius (1800cc) Hybrid vehicles were donated to NH&MP by Government of Japan.

3.2 HELP LINE (130)

میشل ہائی ویز اینڈ موٹروے پولیس
ROAD SAFETY AWARENESS

130 ہیلپ لائن

کے متعلق چند ضروری ہدایات!

- تمام موٹرویز اور ہائی ویز پر NH&MP رابٹلے کا ذریعہ
- 130 ہیلپ لائن کسی بھی موبائل کنکشن سے ڈائل کی جاسکتی ہے
- 130 ہیلپ لائن پر NH&MP کو اپنے محل وقوع کے متعلق بتائیں کہ آپ کو عدد کس جگہ چاہیے
- گاڑی خراب ہونے کی صورت میں گاڑی ہمیشہ ہارڈ شوولڈر پر کھڑی کریں اور ڈیل اشارے آن کریں
- مدد کیلئے 130 ڈائل کریں

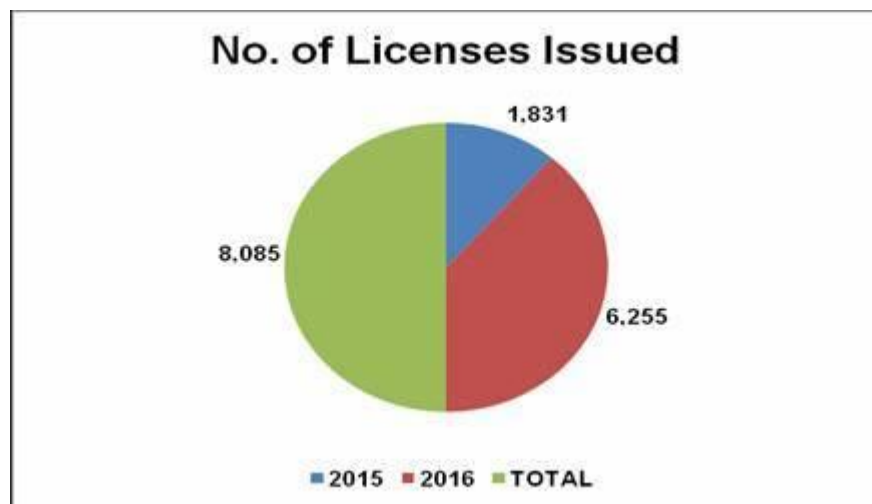
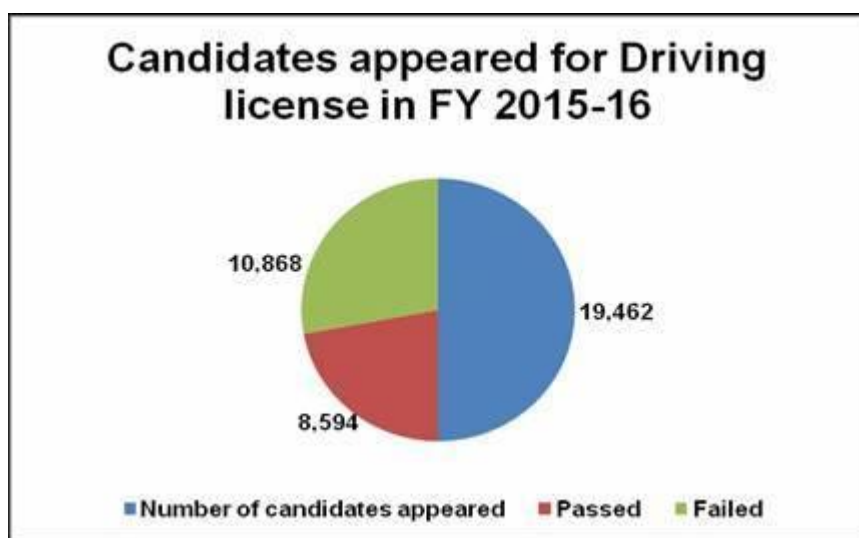
آپ کی مدد۔ ہمارا نصب العین

MZ-012

For public convenience, National Highways & Motorway Police had introduced an emergency "Helpline 130" to provide prompt help to the road users/commuters round the clock. In case of any emergency on Motorways or National Highways, the distressed commuters only have to dial 130 and Motorway Police are there to help them within 10 minutes. Ever since the introduction of the Helpline many commuters in distress have availed the services of NH&MP. In order to meet the international standards, the centralized state-of-the-art Help line 130 has been upgraded in 2012/2013, where commuters are facilitated to have access to the basic information about road situation, diversion, weather updates on Motorway (Peshawar – Lahore & Faisalabad – Pindi Bhattian) and N-5 North (Peshawar – Lahore).

3.3 ESTABLISHMENT OF DRIVERS LICENSING AUTHORITY

To fulfill the obligation of Chapter VII, Section 90(2) (q) of NHSO 2000, NH&MP has taken the challenge to establish the Licensing Authority at Islamabad, Kamra and Lahore.



The establishment of Driving Licensing Authority has not only provided for better drivers on the Motorways and Highways but NH&MP can also provide technical assistance to provinces to enable the district drivers licensing authorities to improve the testing standards.

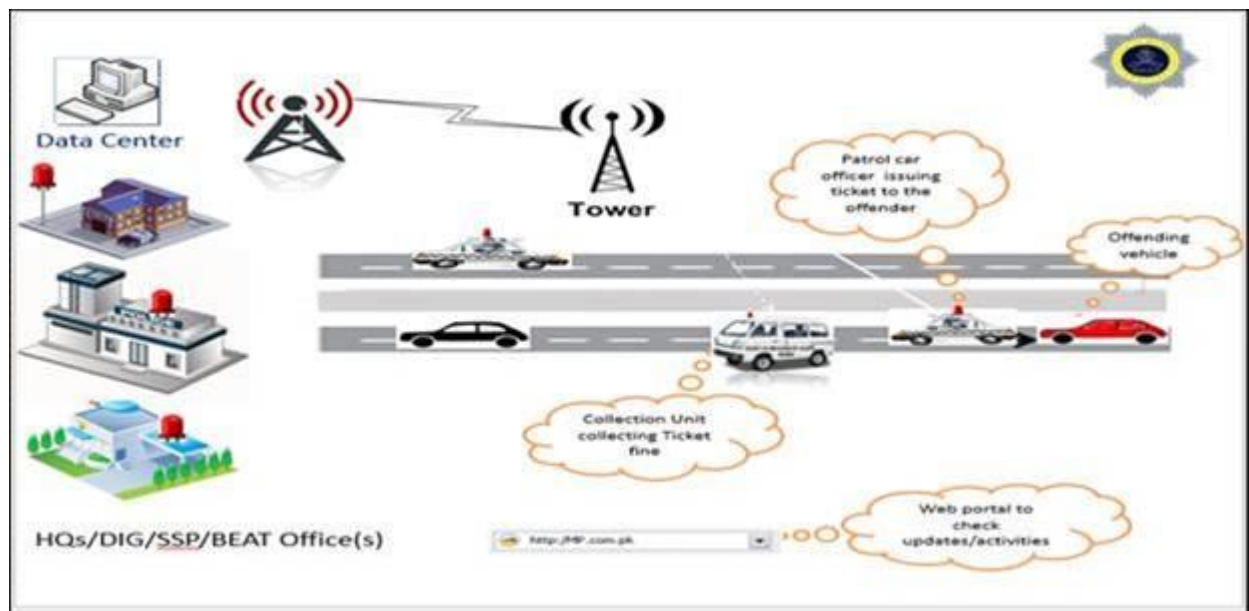
3.4 COMPLAINT CELL

On the directions of Inspector General, National Highways & Motorway Police Shaukat Hayat Khan, a Complaint Cell has been established in the National Highways & Motorway Police Headquarters, Islamabad to resolve the complaints of general public in a shortest possible time. The general public may file their complaints by following ways :-

- **By Post:**
In charge Complaint Cell, National Highways & Motorway Police, Qaiser Waseem Plaza, 2-A, Sector G-13 Markaz, Islamabad.
- **By Telephone:**
Telephone Number: 051-9334414
- **By Fax:**
Fax Number: 051-9334551
- **By E-mail:**
E-mail: Feedbacknhmp@gmail.com , info@nhmp.gov.pk

3.5 E-TICKETING PROJECT IN NH&MP

In recent years, there has been a paradigm shift towards automation of organizational procedures. NH&MP has taken an initiative to launch an e-Ticketing project. E-Ticketing will not only enable the patrolling officers to perform their day-to-day activities electronically through hand-held device connected with central data server but would also facilitate the supervisory levels with quick access to precise and authentic information.



E-Ticketing system will play a vital role in adopting a point-based system in future as provided in NH&MP-2000, when licenses of habitual violators would be cancelled. Further directives to field officers will be communicated electronically with no time delay.

An analysis of the expenses on printing of Challan Books stipulates that on average, Rs.12.473 million is being incurred per year. By adopting technology oriented Ticketing we can save an amount of Rs. 6.723 Million annually by replacing the current expenditures of Rs. 12.473 Million with expenditures of new systems of e-Ticketing i.e. Rs. 5.75 Million. The deployment of the project is going on and being managed by Punjab Information Technology Board (PITB), Lahore in Motorway, N-5 North & N-5 Central Zones and PITB is providing data hosting and software development services.



The equipments required have been procured and distributed to operational offices. The System has been deployed in Motorway, N-5 North and N-5 Central Zones. In N-5 South and West Zones the deployment is under progress.

4 FUTURE PLANS

- 50% reduction in number of Accidents by 2020
- Expansion of NH&MP Drivers Licensing Authority to the entire country
- Establishment of a state of the art Road Safety Institutes all over the country
- Installation of Remote Speed Measuring Devices on all Motorways
- Expansion of NH&MP jurisdiction:
 - Hakla – D.I.Khan Motorway
 - Pindi Bhattian – Faisalabad – Multan (M-4)
 - Karachi – Gawadar (N-10)
 - Karachi – Quetta – Chamman (N-25)
 - Khunjrab – Hassanabdal (N-35)
 - Kuchlak – Zhob – D.I.Khan (N-50)
 - Sehwan – Ratodero (N-55)
 - Sukkur – Jacobabad – Quetta (N-65)
- Establishment of National Road Safety Secretariat in Islamabad.