



# YEAR BOOK 2019-20

## NATIONAL HIGHWAYS & MOTORWAYS POLICE

---



Passing Out Parade



130 Helpline and  
Emergency Response Centre

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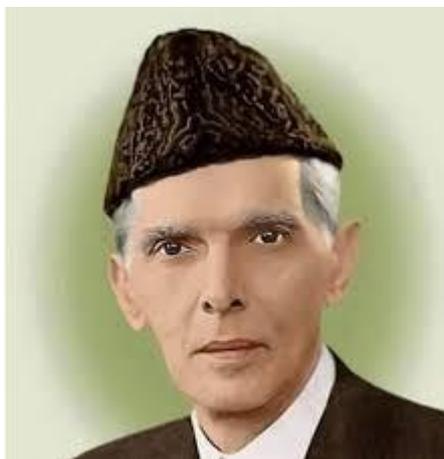
## Quranic Verse

وَأَعْتَصِمُوا بِحَبْلِ اللَّهِ جَمِيعًا وَلَا تَفَرَّقُوا وَاذْكُرُوا نِعْمَتَ اللَّهِ عَلَيْكُمْ إِذْ كُنْتُمْ  
أَعْدَاءً فَأَلَّفَ بَيْنَ قُلُوبِكُمْ فَأَصْبَحْتُمْ بِنِعْمَتِهِ إِخْوَانًا وَكُنْتُمْ عَلَى شَفَا حُفْرَةٍ مِنَ  
النَّارِ فَأَنْقَذَكُمْ مِنْهَا كَذَلِكَ يُبَيِّنُ اللَّهُ لَكُمْ آيَاتِهِ لَعَلَّكُمْ تَهْتَدُونَ ﴿١٠٣﴾

And hold firmly to the rope of Allah all together and do not become divided. And remember the favor of Allah upon you - when you were enemies and He brought your hearts together and you became, by His favor, brothers. And you were on the edge of a pit of the Fire, and He saved you from it. Thus does Allah make clear to you His verses that you may be guided

(Surah Al Imran, 3: 103)

## Quaid's Message



“Our duty to the State comes first; our duty to our province, to our district, to our town and to our village and ourselves comes next.”

Speech at Islamia College, Peshawar, 12 April, 1948.

## Message from Minister for Communications



I am pleased to assert that National Highways & Motorway Police (NHMP) is one of the institutions, whose efficiency is being appreciated by people from all walks of life. From the very outset, NHMP has earned support and confidence of general public. Perhaps for the first time in the history of Pakistan, a Police force is being lauded for its honesty, integrity, behavior, help and public service. The excellent performance of NHMP has been a source of inspiration for all other Police organizations of the country.

NHMP has taken concrete initiatives to improve working environment, proficiency and organizational structure. Strict enforcement of traffic laws has increased deterrence, reduced number of accidents and saved several lives and property.

NHMP is committed to strengthening of the road network and ensuring safe and swift mobility of people by creating awareness through Road Safety education.

NHMP officers visit public and private agencies, educational institutions, multi-nationals, bus/van terminals, markets, public places, etc. to impart road safety education at the doorsteps. This strategy is playing a vital role in the education of road users.

I hope and pray that NHMP's endeavors bear multiple dividends to public at large in terms of service delivery as well as sister organizations for replication and harmonization of processes.

**MR. MURAD SAEED**

Federal Minister for Communications

## Message of Secretary, Communications



Motorway Police was established in September, 1997 under the auspices of Ministry of Communications for traffic regulation on Motorways.

No doubt, in today's world, transportation is deemed the backbone of global economy. It has changed the pace of employment, trade, business, family life and health care, bringing unlimited benefits that were unimaginable some 100 years ago. However, the price we are paying in form of road accidents is much higher than any other disease or catastrophe. Statistics reveal that every year, thousands of people die in accidents in Pakistan. Road traffic injuries cause emotional, physical and economic burden. In any developing country like Pakistan, young road users of the ages 15 to 40 years are particularly more vulnerable to accidents. Moreover, accidents are a huge burden on the economy particularly for low and middle income countries.

National Highways & Motorway Police (NHMP) is contributing to ensure safety, security and rule of law on our national highways and motorways. Road safety education and awareness campaigns has made a major contribution in educating the masses and bring substantial change in drivers' behavior and improved traffic discipline. Special campaigns, on the factors responsible for accidents, in collaboration with local police is paying dividend to make travel safe.

NHMP is now recognized as one of the most efficient department of Pakistan. The force has proved to be a model for other institutions in the country. NHMP has introduced a new culture and set traditions to abide by rules. The firmness of the field officers and their correctness is highly recognized.

**MR. ZAFAR HASAN**

Federal Secretary for Communications

## Message from the Inspector General



It is indeed a matter of great honor to lead an organization that has attained optimal level of excellence, efficiency, professionalism, integrity and delivers quality services to road users, which has made this force a role model for others.

NHMP intends to promote safety on highways and motorways through effective enforcement, road safety awareness and provision of timely assistance to road users by applying highest standards of courtesy, integrity and professionalism.

NHMP is currently policing on 4,193 Kms highways and motorways. Owing to CPEC, ever-growing network of national highways & motorways and surge in traffic volume requires NHMP to prepare well above to meet challenges. Deficiency of manpower and logistics are the

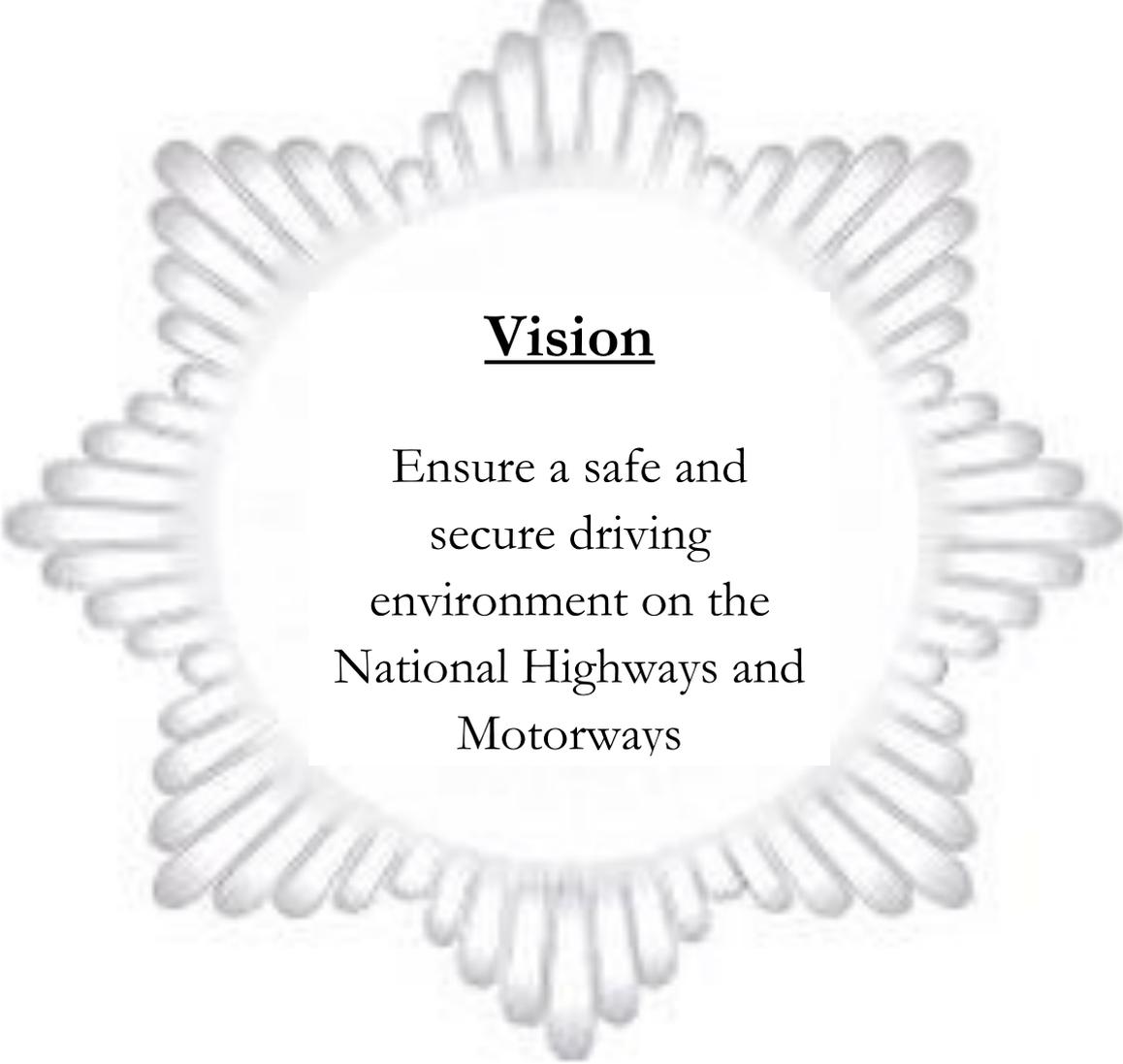
main challenges.

In order to streamline processes and standardize structures, NHMP utilized technologies and developed innovative solutions. In that regard, NHMP launched E-ticketing and E-Help System across the country for effective enforcement. Furthermore, NHMP launched the smart phone app “Hamsafar” to provide timely assistance to distressed road users. NHMP is taking several IT initiatives including installation of Tracking System, deployment of Drone and Body worn cameras to improve operational activities. Our vision for the future entails complete automation of processes.

NHMP stand indebted to Ministry of Communications, NHA and FWO for all their support. This is our commitment with ourselves as well as with the nation for maintaining; even further improving the standards to meet the emerging challenges and transforming policing in the true sense of service.

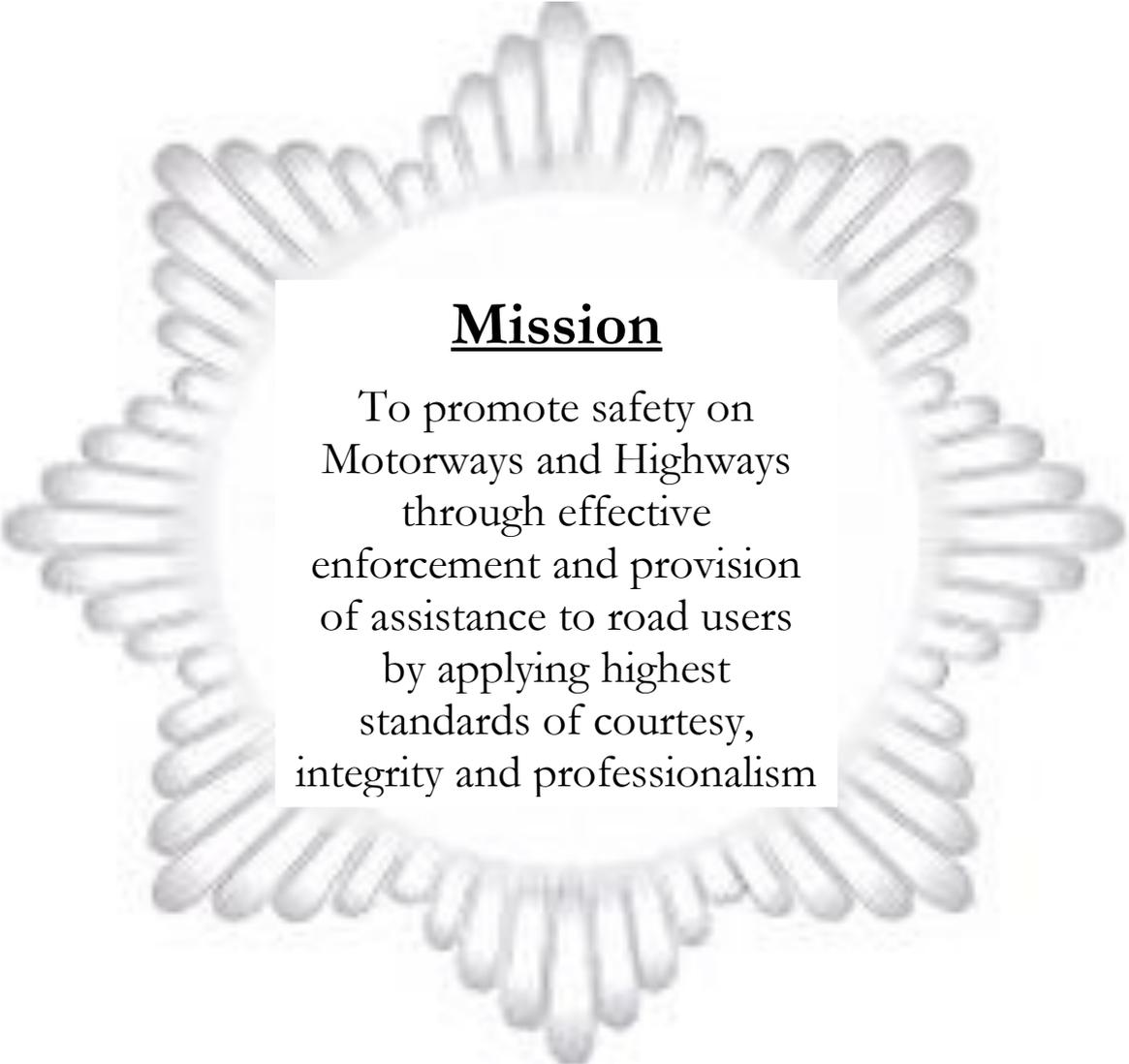
Let our performance and life be a proof that we love our country.

**DR. SYED KALEEM IMAM**  
**TI, QPM, PPM, UNPM, NSC**  
Inspector General, NHMP



## **Vision**

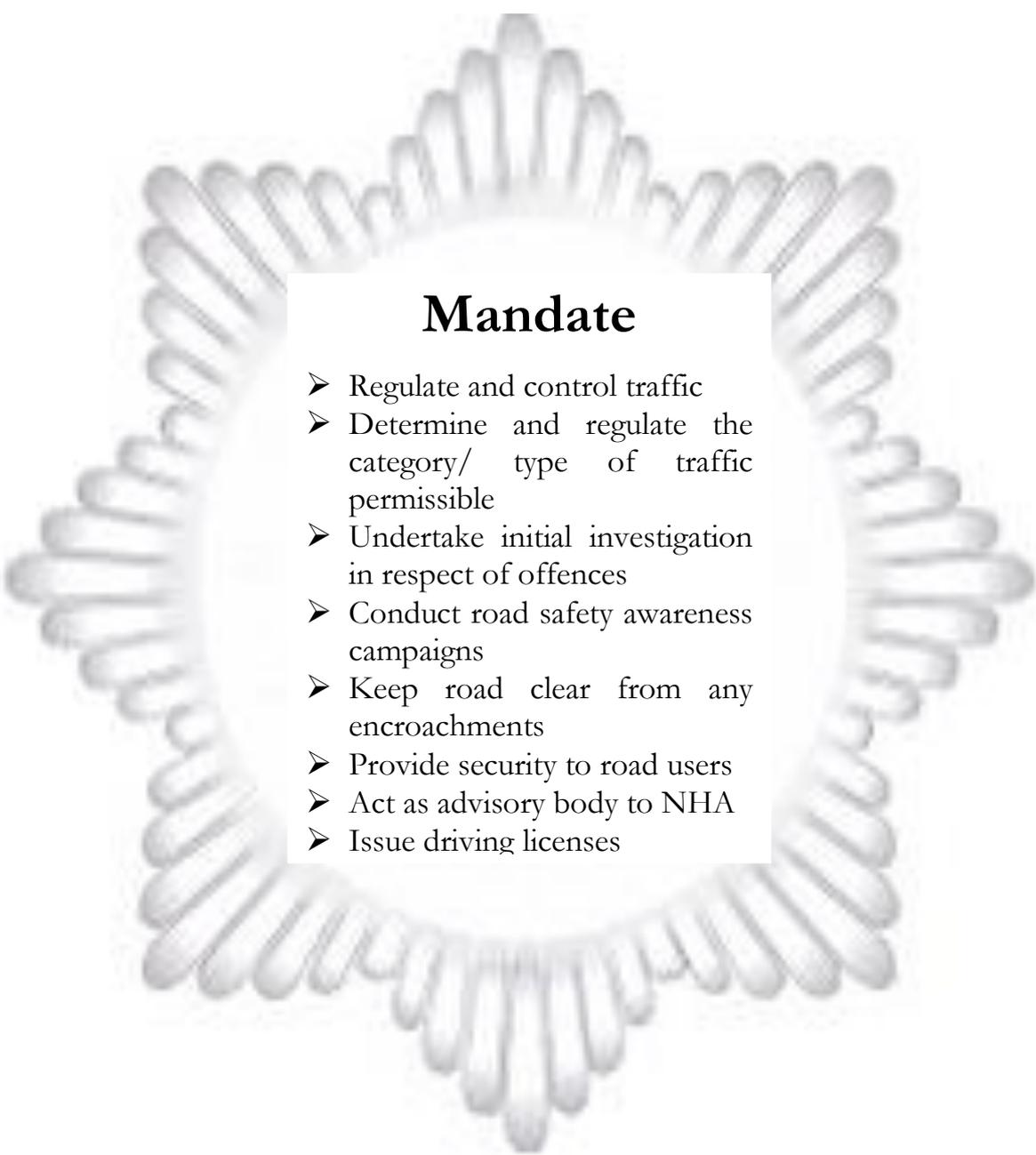
Ensure a safe and  
secure driving  
environment on the  
National Highways and  
Motorways



## **Mission**

To promote safety on  
Motorways and Highways  
through effective  
enforcement and provision  
of assistance to road users  
by applying highest  
standards of courtesy,  
integrity and professionalism





## Mandate

- Regulate and control traffic
- Determine and regulate the category/ type of traffic permissible
- Undertake initial investigation in respect of offences
- Conduct road safety awareness campaigns
- Keep road clear from any encroachments
- Provide security to road users
- Act as advisory body to NHA
- Issue driving licenses

# 1 Introduction

## 1.1 JURISDICTION

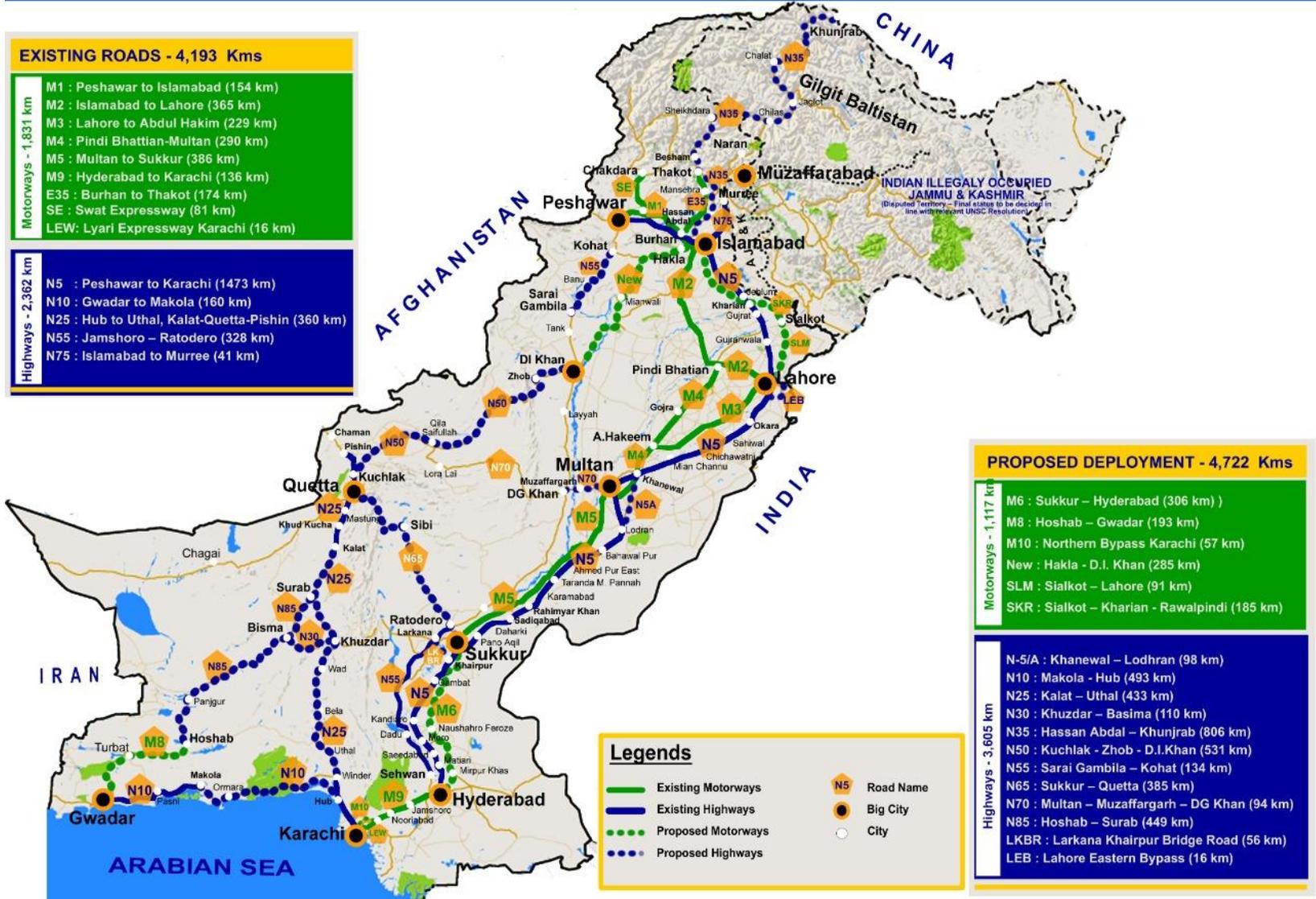
### 1.1.1 Area of Jurisdiction

NHMP has taken over policing of 4193 km roads of National Highways and Motorways whereas policing on proposed 4722 km roads will be taken over in future. For policing purposes, it is divided into the following six operational Zones as under:

<b>Existing Road Network</b>	
Motorway Zone	M-1 (Peshawar – Islamabad) M-2 (Islamabad – Lahore) E-35 (Burhan – Mansehra) Sawat Expressway
M-4 Zone	M-3 (Lahore – Abdul Hakeem) M-4 (Pindi Bhattian – Abdul Hakeem)
M-5 Zone	Multan – Sukkur
N-5 North Zone	N-5 (Peshawar – Lahore) N-75 IMDC (Islamabad - Murree)
N-5 Central Zone	N-5 (Lahore – Kot Sabzal)
N-5 South Zone	N-5 (Kot Sabzal – Hyderabad) M-9 (Hyderabad – Karachi) N-55 (Rattodero _ Sehwan) Lyari Expressway
West Zone	N-10(Gwadar – Pasni – Makola) N-25 RCD (Hub to Uthal, Kalat-Quetta-Pishin)
<b>Proposed Road Network</b>	
<b>Proposed Sectors / Zones</b>	<b>KMs</b>
M-6 (Sukkur to Hyderabad)	306
M-8 (Hoshab to Gwadar)	193
M-10 (Northern Bypass Karachi)	57
New (Hakla to D.I.Khan)	285
SLM (Lahore to Sialkot)	91
SKR (Sialkot to Kharian)	185
N-5 (A) (Khanewal to Lodran)	98
N-10 (Makola to Hub)	493
N-25 (Kalat to Uthal)	433
N-30 (Khuzdar to Basima)	110
N-35 (Hassanabdal to Khunjrab)	806
N-50 (Kuchlak to Zhob/D.I.Khan)	531
N-55 (Sarai Gambila to Kohat)	134
N-65 (Sukkur to Quetta)	385
N-70 (Multan to Muzaffargarh / D.G.Khan)	94
N-85 (Hoshab-Surab)	449
LKBR (Larkana Khairpur Bridge Road)	56
LEB (Lahore Eastern Bypass)	16
<b>TOTAL</b>	<b>4,722</b>

### 1.1.2 Jurisdiction Map

# NATIONAL HIGHWAYS & MOTORWAY POLICE EXISTING ROADS & PROPOSED DEPLOYMENT

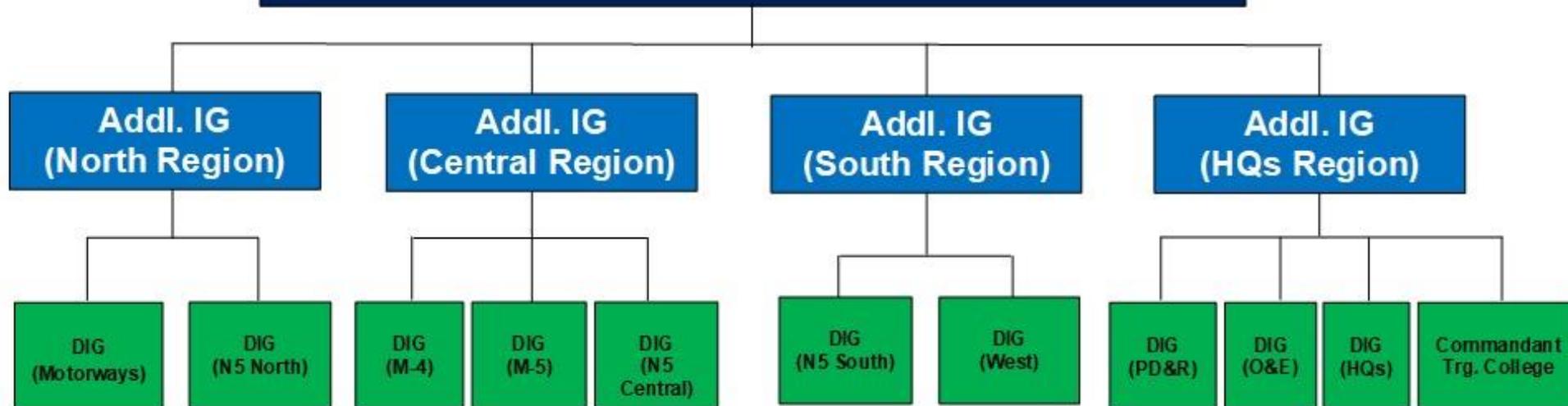


## 1.2 ORGANIZATIONAL STRUCTURE

National Highways and Motorway Police (NHMP) is headed by the Inspector-General (IG) who is assisted by four Additional Inspectors General (Addl. IGs) and eleven Deputy Inspectors General (DIGs), each is in-charge of a region and a zone respectively: -

1. The Additional Inspector General (South Region), Karachi
2. The Additional Inspector General (North), Islamabad
3. The Additional Inspector General (Headquarters), Islamabad
4. The Additional Inspector General (Central), Lahore
5. The DIG (Headquarters), Islamabad
6. The DIG (Planning, Development & Restructuring), Islamabad
7. The DIG (Operations & Evaluation), Islamabad.
8. The DIG (Motorway Zone), Islamabad.
9. The DIG (M4 Zone), Lahore
10. The DIG (M5 Zone), Multan
11. The DIG N-5 (North Zone), Islamabad.
12. The DIG N-5 (Central Zone), Lahore.
13. The DIG N-5 (South Zone), Karachi.
14. The DIG West Zone, Quetta.
15. The DIG/Commandant, Training College, Sheikhpura.

# Inspector General of Police



- M-1 (Peshawar – Islamabad)
- M-2 (Islamabad – Lahore)
- E-35 Burhan-Thakot
- Swat Motorway

- N-5 (Peshawar – Lahore)
- N-75 IMDC (17 Mile to Lower Topa)

- M-3 (Lahore – Abdul Hakeem)
- M-4 (Pindi Bhattian – Faisalabad –Multan)

- M-5 (Multan – Sukkur)

- N-5 (Lahore - Sadiqabad)

- N-5 (Sadiqabad - Karachi)
- N-55 (Jamshoro - Sehwan – Ratodero)
- Lyari Expressway

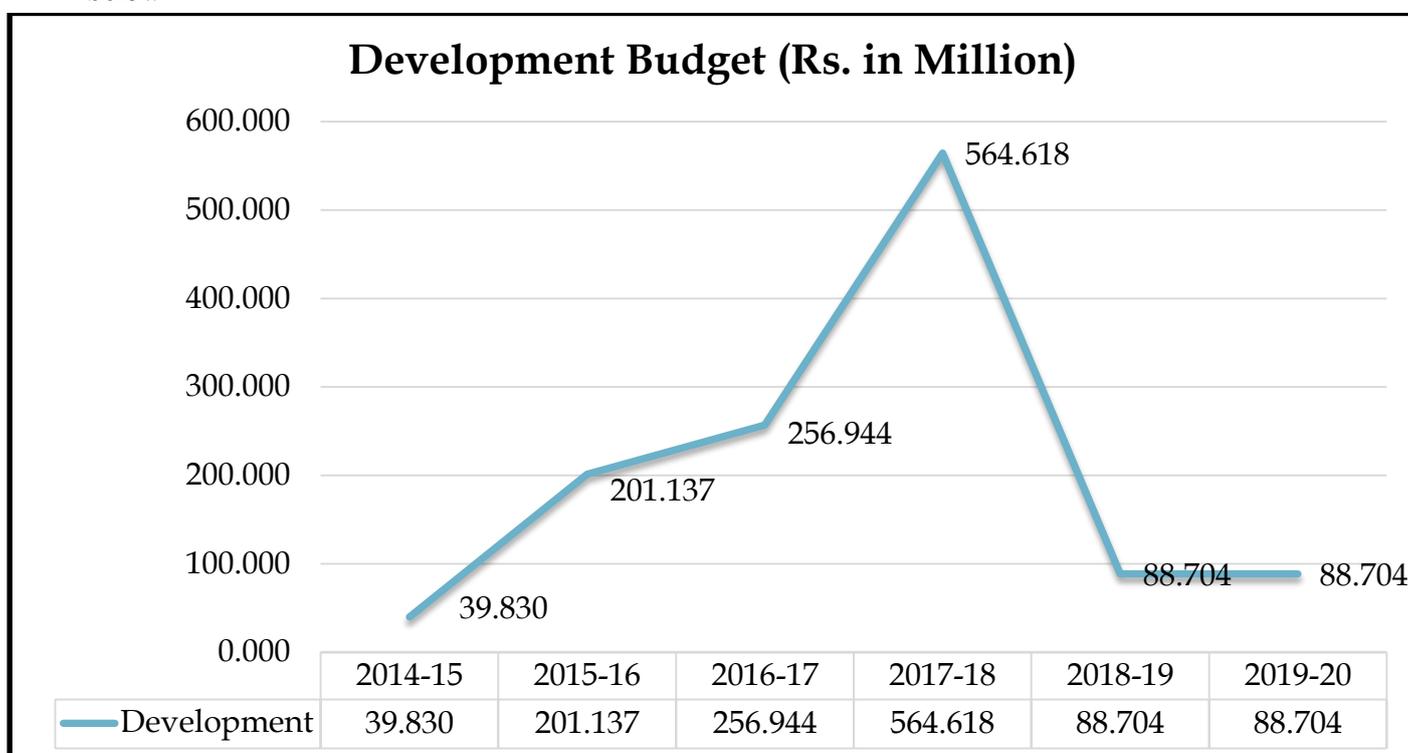
- N-25 (Hub – Uthal, Kalat – Quetta)
- N-10 (Gwadar – Makola)

Each zone is divided into 3 to 4 "Sectors" each headed by a SSP/SP. Each Sector is further divided into 4 to 5 "beats" each headed by a DSP (BS-17). Currently 21 sectors and 89 Beat offices are operational.

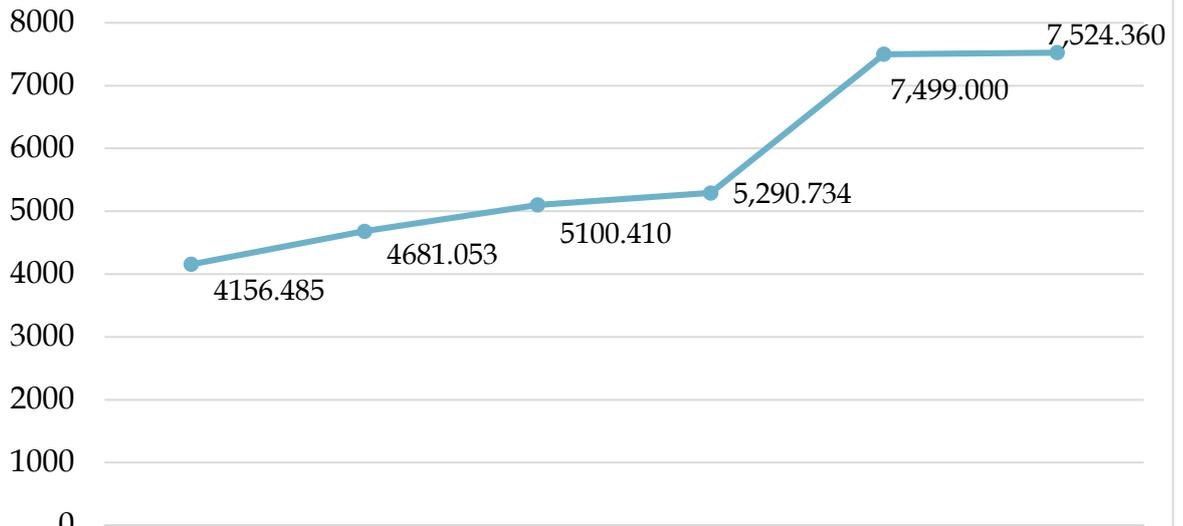
S. NO.	ZONE	SECTORS	BEATS
1.	Motorway Zone	04	18
		M-2 (North), M-2 (South), M-1, E-35	
2.	North Zone	03	12
		North-I, North-II, North-III	
3.	Central	03	14
		Central-I, Central-II, Central-III	
4.	South	04	18
		South-I, South-II, South-III, N-55	
5.	West	03	10
		West-I, West-III, N-10 (Coastal Highway)	
6.	M-4	02	09
		M-3, M-4, M4-1	
7.	M-5	02	08
		Sector-I, Sector-II	
<b>TOTAL</b>	<b>07</b>	<b>21</b>	<b>89</b>

### 1.3 BUDGET

The statistics regarding development and non-development budget for last 05 financial years are given below:



## Non Development Budget (Rs. in Million)



	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20
Non Development	4156.485	4681.053	5100.410	5,290.734	7,499.000	7,524.360

### 1.4 STRENGTH

Total sanctioned/working strength of the NHMP department is as under: -

	Sanctioned	Working	Under process	Difference
<b>Uniformed</b>	10359	6288	730	3244
<b>Non-Uniformed</b>	2913	2077	614	222
<b>Total</b>	<b>13272</b>	<b>8365</b>	<b>1344</b>	<b>3466</b>

### 1.5 SALIENT FEATURES

The following are the salient features of National Highways & Motorway Police:

#### 1.5.1 Emphasis on core competencies

The core values which are focused are Professionalism, Integrity, Courtesy, timely helps to road users, vibrant Road Safety education and cogent application of Law.

#### 1.5.2 Focused and specialized jurisdiction

The objective is very clear i.e. to ensure the safety and security of road users and provide assistance to travelers in distress. The structure of the force has been designed in such a way that a supervisory officer can monitor the staff capably and competently.

#### 1.5.3 Extraneous Interference / Influence

The most important management principle for any disciplined organization is that the integrity of command is never violated. IGP being the head of Department is fully independent in its decision making.

#### **1.5.4 Peer pressure and Organizational Culture**

The positive organizational culture of NHMP helped to develop peer pressure within the department. This ultimately discouraged the cultivation of bad norms in the department.

#### **1.5.5 Enabling working environment**

A conducive working environment has been provided including better pay and emoluments, job oriented trainings, improved living facilities and fixed working hours.

#### **1.5.6 Service structure**

NHMP was structured as an officer based organization and the recruitment standards were kept higher and implemented accordingly, which provided an efficient and educated human resource.

#### **1.5.7 Standard Operating Procedures (SOPs)**

SOPs are available for almost every task. The SOPs were developed at the outset and these were continuously updated in accordance with the requirements of operational competitiveness.

#### **1.5.8 Performance based reward system**

A performance-based annual award system has been developed. 25% of the force is rewarded annually. This generates healthy competition within the force. In addition to above the reward is given to officers based on good work done. Regular performance evaluation and the policy of appreciating excellent performers in shape of awards/rewards are the key factors in realizing the high standards.

#### **1.5.9 Training**

A constant thoughtful process with proactive approach towards maintaining the standards and introducing new and improvised techniques is going on ever since inception of NHMP. In this endeavor emphasis is on capacity building of men.

- **Training of Core competencies**

The core values of NHMP i.e. Professionalism, Integrity, Courtesy, timely Help to road users, vibrant Road Safety Education and cogent application of law are imbibed to every officer of NHMP from day one.

- **Training of Professional competencies**

Basic, advanced and refresher training courses are being regularly offered to enhance professional expertise.

#### **1.5.10 Regimental and Welfare Polices**

Reward and welfare policies have been developed for staff which includes Interest-free Loans, Scholarships for officer's children, improved medical facilities and policy and other amenities.

## 2 PERFORMANCE AND ACHIEVEMENTS

### 2.1 ROAD SAFETY, EDUCATION & AWARENESS



#### 2.1.1 Mobile Education Units (MEUs)

An effective method being used to educate masses on road safety is induction of Mobile Education Units (MEUs). Vehicles with trained staff, equipped with audio/visual systems and road safety educational material have been inducted in Islamabad and one each in provincial headquarters and major cities. These MEUs visit public and private agencies, educational institutions, multi-nationals, bus/van terminals, markets, public places, etc. to impart road safety education at the doorsteps. This strategy is playing a vital role in the education of road users. Seminars and workshops on small scales are also conducted by the MEUs.

The goal of Mobile Education Unit is to create consciousness about road safety among commuters. Its main objectives are as under: -

- Save lives
- Enlightenment about road safety
- Educate regarding traffic rules and regulations
- Provide friendly Policing
- Remove communication gap
- Make the roads of Pakistan safest
- Promote civilized traffic culture
- Create safe driving environment
- Improve habits of safety among pedestrian and School children
- Correction of poor driving attitude
- Do the analysis, to find out reasons of mishaps and to suggest measures to avoid them.

Following methodology is adopted:

- Briefing sessions are started by Recitation of the Holy Quran.



- As briefings have to be given to various sections of society like professional drivers, students, non-professional drivers etc. therefore, briefings are designed keeping in view the age group, level of education, experience and language.
- Mobile Education unit has made a movie for the students about pedestrian's crossings, walking, etc. This movie is used to make briefing more effective.
- The presentations are given through multimedia to ensure the two-way communication.
- Television, CDs and Computer are used to get the maximum attention of people.
- Question and Answer Sessions are held during briefing session to enhance the learning process.
- Mobile Education Unit gives emphasis on driving ethics during its briefing sessions.
- It aims at awakening the sense of responsibility among commuters.
- On the roads, briefings are given to the commuters at the spot to guide them.
- M.E.U. works in close co-ordination with various NGO's and Govt. Organizations for improving road-safety.
- Stalls are arranged in different exhibitions and local educational institutes to educate people. People are presented with gifts e.g. flowers, sweets etc. to attract them to take active part in making our roads and traffic safer.

Each MEU on an average conducts almost two sessions per day around 250 road safety education activities are conducted during a year by one MEU. Various organizations request NHMP to conduct road safety sessions to educate their staff and drivers. Some reputed multi-nationals such as Unilever, Nestle, Pepsi, Coca Cola, Shell, and Telenor etc. regularly conduct annual road safety education programs through MEUs. These MEUs are now being set up at district level.

### 2.1.2 Briefing and Education

Commuters are briefed at Toll Plazas, Bus Stands, etc. regarding road safety awareness, safe



driving specially in inclement weather conditions, wearing safety helmets while riding motorcycle, etc. by verbal briefings and distribution of pamphlets and leaflets. Zone-wise detail regarding number of briefings material for the year 2019-20 is as under:

<b>Zones</b>	<b>Verbal Briefing</b>	<b>Pamphlets/Booklets Distributed</b>	<b>Leaflets Distributed</b>
Motorway	3,663,514	57,080	265,591
M4	1,091,302	42,312	58,215
North	3,363,306	47,899	428,484
Central	3,591,965	107,259	1,562,156
South	3,677,949	108,573	235,967
West	87,710	41,394	48,927
<b>Total</b>	15,475,746	3179500	2,599,340

### 2.1.3 Road Safety Seminars, Walks and Workshops

In order to impart road safety education and awareness, NHMP organizes seminars, walks and workshops in all Zones. The statistics of road safety seminars, walks and workshops in 2019-20 are as under:

- **275 Seminars** were held collectively in all Zones during year 2019-20 regarding road safety. These seminars aimed to sensitize and educate drivers specially HTVs drivers and owners regarding observance of traffic rules.
- NHMP conducted **147 Workshops** in all Zones during said period. Special workshops were arranged regarding educating the officers about road safety measures during inclement weather conditions like fog and snow. Moreover, workshops regarding protecting the positive image by adhering to the core values of NHMP and meeting the expectations of the general public.
- Moreover, **193 road safety walks** were organized in all Zones which were attended by participants from all walks of life including students, local transporters, civil society members and member persons.



### 2.1.4 F-M Radio 95

The official channel allotted to NHMP is FM 95. As a non-commercial venture, the coverage radius is 10 km around the federal capital, Islamabad. This channel operates round the clock with the mandate to impart road safety awareness through entertainment and also transmit regular updates on national road network. The FM Radio 95 is also available in our mobile application “NHMP Hamsafar” where it can be listened everywhere without the restriction of coverage radius. PEMRA has approved to expand FM-95 network to three more stations as under:

- Nowshera
- Sialmore
- Jamshoro

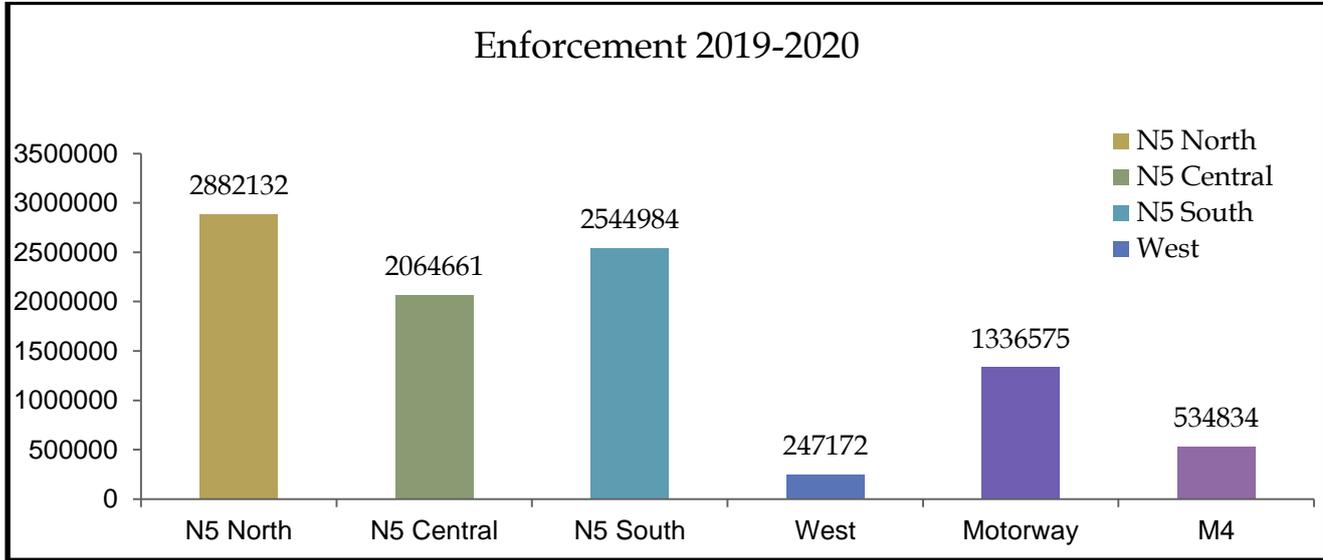


## 2.2 ENFORCEMENT

National Highways and Motorway Police is continuously making efforts to ensure safe journey for all road users and provide timely help and support to commuters. NHMP officers remain vigilant to observe activities that cause distraction from driving and traffic violations. Strict enforcement is exercised by officers to ensure safety of commuters on Motorways and National Highways.

### 2.2.1 Tickets Issued

Total **20562 Tickets** issued during this period on Motorways and National Highways. Zone wise details are as under:



Code wise major violations data is analyzed and strategies are devised to control major violations. Top 10 traffic violations observed on Motorways and National Highways are as under:



### 2.2.2 Zero Tolerance Policy

NHMP ensured equal application of the law. This not only eliminated the VIP Culture, but instilled respect for the law among all motorists, irrespective of their status.

### 2.2.3 Public Friendly Policing

NHMP has maintained standard of Public Friendly Policing in Pakistan which has earned an excellent reputation both at national and international level. NHMP launched campaigns on the occasions of Eid-ul Fitr, Eid-ul-Azha, Independence Day, and Ramzan etc. under which, gifts along with Road Safety Booklets/leaflets were distributed among commuters in accordance with the occasion. Moreover, Iftar packets and mineral water bottles were distributed during Ramadan by NHMP officers on National Highways and Motorways. In addition, NHMP organized 145 Road Safety quizzes to impart road safety knowledge amongst masses.

### 2.2.4 Action against Over-charging of fare

Strict Enforcement was exercised against overcharging of fare on eves of Eid ul Azha and Eid ul Fitr, under which Rs. 17,337,326 overcharged fare was returned to 32242 passengers travelling on Buses and Vans on National Highways and Motorways on the eve of Eid ul Azha and Eid ul Fitr during 2019-20.

### 2.2.5 Anti-Encroachment Activities

Anti-encroachment campaigns were launched on highways with the coordination of NHA for the provision of free, safe and uninterrupted flow of traffic.

### 2.2.6 Action against over-load and over sized vehicles

Strict enforcement is carried out against the overload and oversized vehicles. Regular meetings were held with the representatives of goods transporters to brief them about the consequences of overloading. Moreover, special campaigns against overloaded vehicles were conducted on regular basis. This campaign is proving very effective and overloading is decreasing progressively.

### 2.2.7 Deployment on the new roads

- **M-4** (Pindi Bhattian to Multan) – 290 km
- **SEW** (Swat Expressway) – 81 km
- **E-35** (Burhan \_ Thakot) – 174 km

### 2.2.8 Implementation of E-Ticketing System

NHMP has taken an initiative to launch an E-Ticketing System. E-Ticketing System has not only enable the patrolling officers to perform their day-to-day activities electronically through hand-held device connected with central data server but would also facilitate the supervisory levels with quick access to precise and authentic information.

Following are some of the benefits of E-Ticketing System:

- Quick access to authentic and precise information
- Commuters feedback through SMS
- Expenditure saving on Challan books printing
- Facilitate the supervisory officers in efficient monitoring
- Violations trends can be easily identified.
- Enforcement Strategies be developed based on violation trends
- Habitual violators can be identified
- Predefined click based reports at all level (Beat, Sector, Zone and HQs)

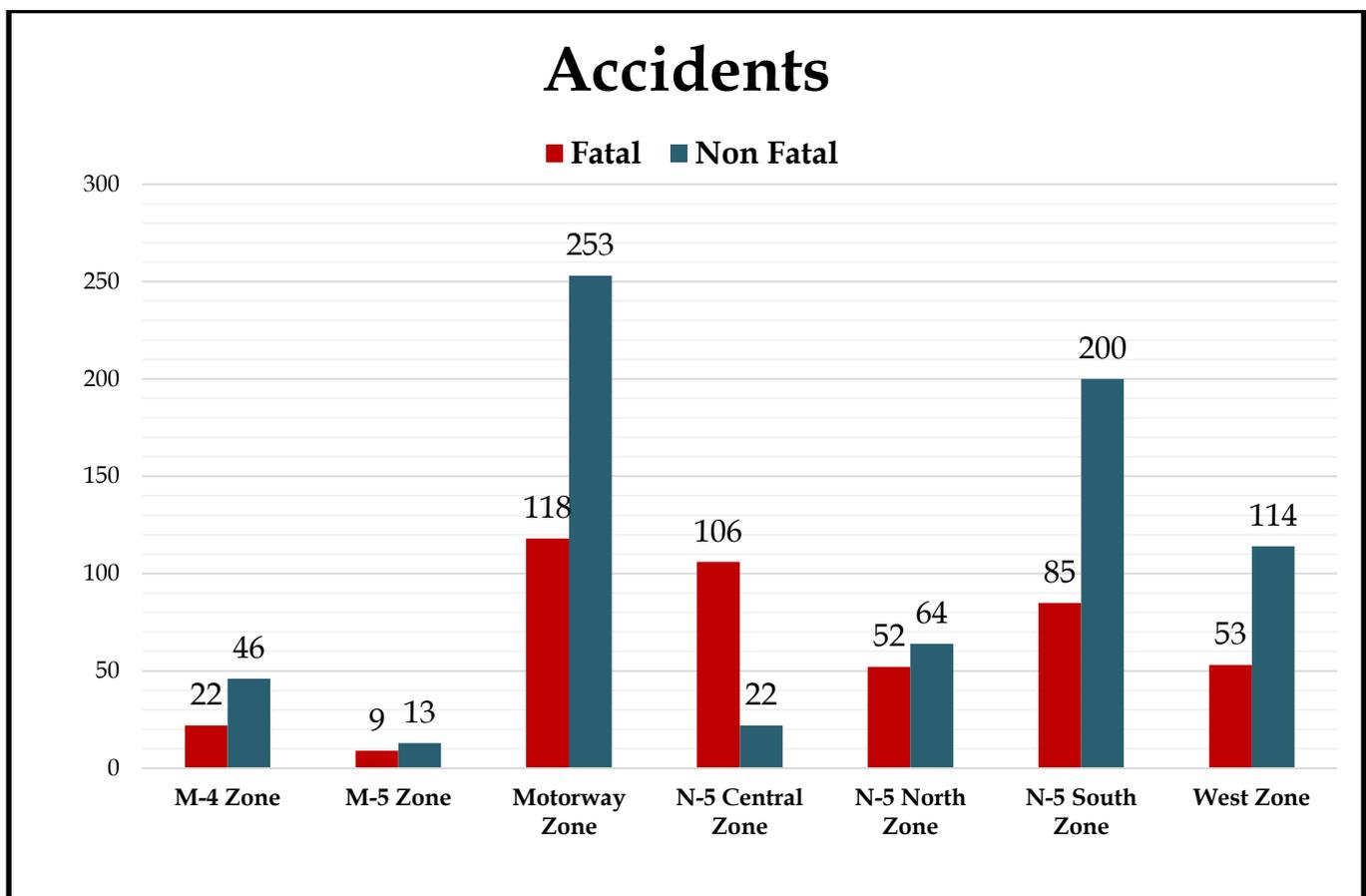
- Less workload on wireless controls
- Tracking of vehicles through device GPS
- Instructions / Directives to field officers could be electronically communicated instantly in real-time with no time delay
- Verification of license and vehicle

### 2.2.9 Accidents

Accidents occurred on Motorways and Highways during 2019-20 are as follows;

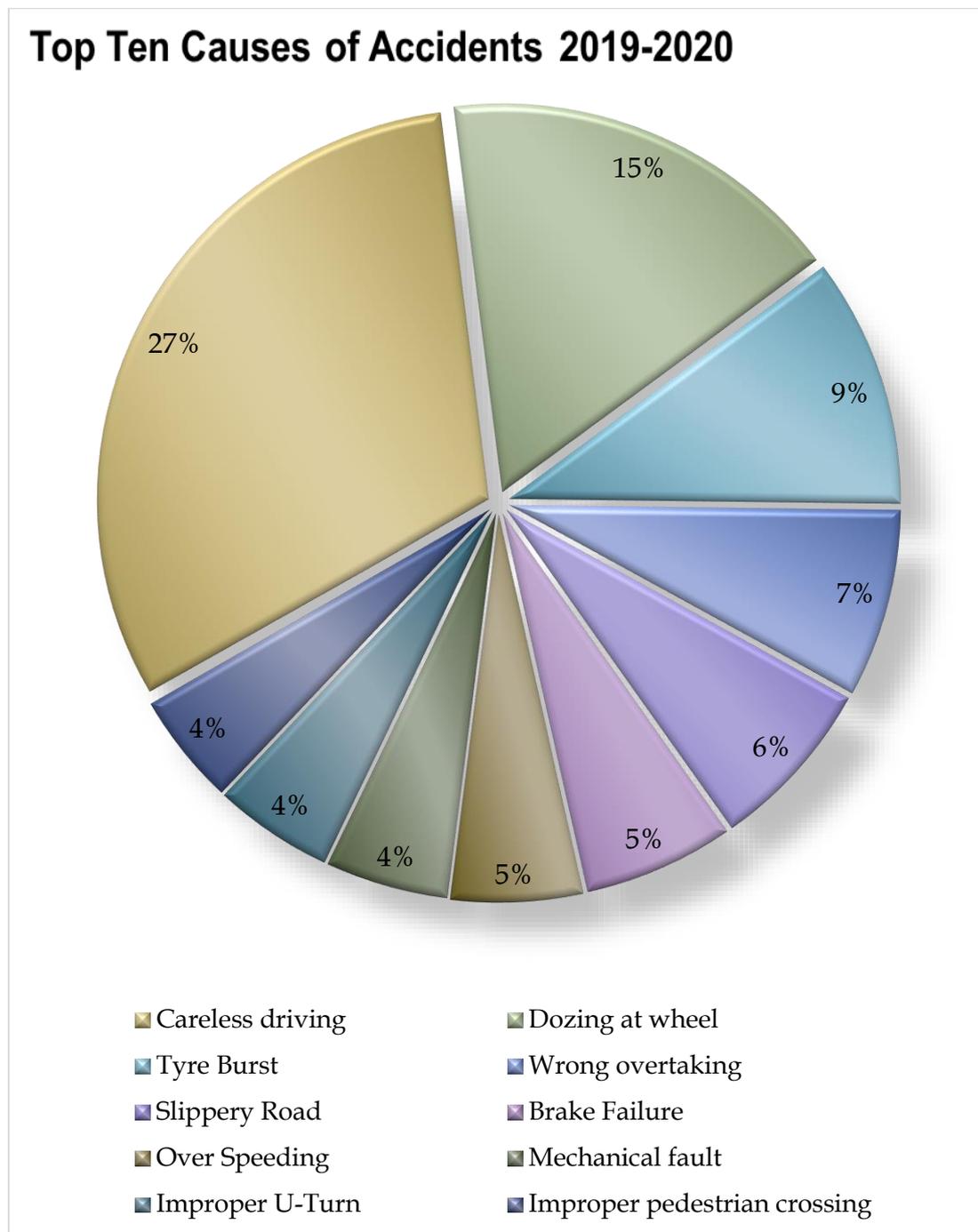
Zones	No. of Accidents
	2019-20
Motorways	371
M-4	68
M-5	22
N-5 North	116
N-5 Central	128
N-5 South	285
West	167
Total	1157

Fatal and non-fatal accidents occurred during the year 2019-20 in all Zones are as under:



### 2.2.9.1 Major Causes of Accidents

NHMP analyzes traffic accident data on regular basis which helps to identify major causes of accidents that need to be focused. The following major causes of accidents were identified in 2019-20.



### 2.2.9.2 Remedial measures to control accidents

- Day and Night speed checking is being performed by utilizing all the available resources to reduce accidents resulting from over speeding on Motorways and National Highways.
- Wake up calls to the commuters are given during vulnerable night hours by using hooters and public address system.

- Checking of tyres with treads and air pressure gauges at toll plazas as well as by patrolling officers.
- Vehicle Fitness certificates, route permits, tyre conditions of PSVs are checked at briefing points.
- Steps are being taken for construction of pedestrian overhead crossings at vulnerable spots identified on National Highways.
- Old/mechanically unfit vehicles are not allowed to ply on Motorways and National Highways.
- Regular coordination is being made with National Highway Authority(NHA) by conducting meeting for rectification of road engineering faults and provision of necessary road furniture i.e. rumble strips, signboards, street lights, fence, etc.
- Closures of illegal U-turns with the coordination of NHA to prevent accidents.
- No violation is left unattended, the senior command and the supervisory officers are patrolling in person and paying special attention towards the traffic violations to avoid accidents and ensuring smooth traffic flow.
- Coordination with Secretary Regional Transport Authority (RTA) regarding cancellation of fitness certificates of HTV/PSV involved in road crashes.

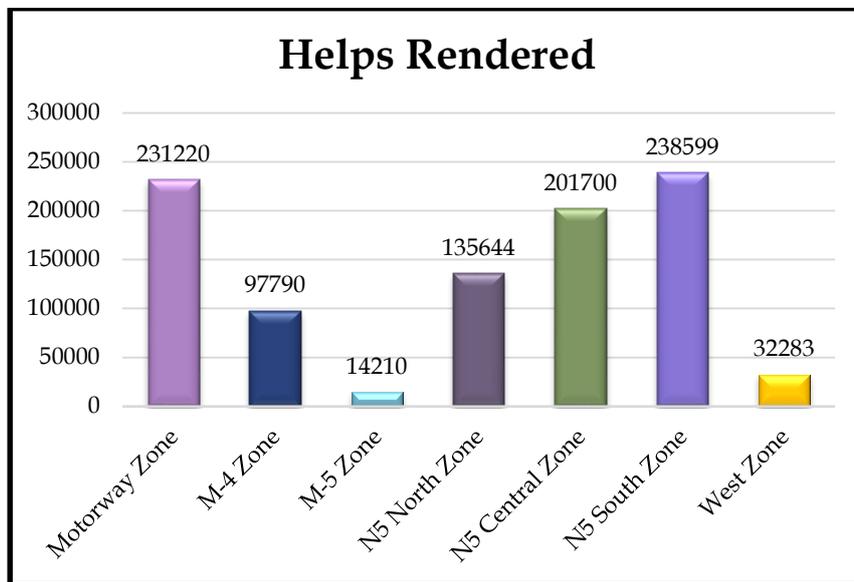
### **2.2.9.3 Establishment of Accident Analysis Wings**

In depth analysis of the causes/reasons of accidents is very necessary to identify the main cause of accident so that strategies may be developed accordingly to avoid such accidents in future. Therefore, an Accident Analysis Wing has been established at Sector level. Following are the roles & responsibilities of the Accident Analysis Wing.

- In depth analysis of the causes/reasons of accident
- Identification of main cause of accident
- Collection of all facts about the accident
- Analyze the road, weather and light conditions
- Dully fill the MAAP Performa
- Suggest remedial measures / strategies to avoid such accidents

### **2.2.10 Helps**

Help/assistance to motorists in distress is primary duty of NHMP. NHMP officers work tirelessly to help the commuters in distress on National Highways and Motorways. Helps is provided in different categories including mechanical problem, starting problem, fuel ended, tyre burst, engine problem etc. Zone-wise performance regarding providing helps to commuters in 2019-20 is as under:



#### 2.2.11 Anti Crime Activities

NHMP firmly believes in combating the use and smuggling of narcotics, robberies, theft and kidnapping. NHMP is working day and night for eradication of extortion at bus terminals alongside National Highways in coordination with NHA and local police. Moreover, anti-crime squads have been established at beat, sector and zonal levels to counter crime and terrorism. In 2019-20, NHMP continued anti-crime and anti-theft activities in all Zones and progress for the said year is as under:

- 55 stolen/snatched vehicles were recovered on National Highways and Motorways in 2019-20.
- 77 criminals were arrested and handed over to local police, who were involved in different criminal activities.
- Drugs & Narcotics recovered by NHMP are as under:

Drugs & Narcotics	
Ghutka	worth Rs 6 lacs

- 109 lost/ran away children/persons were re-united with their families in 2019-20.
- 6 illegal arms were recovered which included 120-bore pistols.
- 9 illegal ammunition including 88 magazines and 16 live rounds were recovered.

### 2.3 FACILITATION TO ROAD USERS

#### 2.3.1 “NHMP Hamsafar” mobile phone application.

National Highways & Motorway Police aspires to utilize technologies and platforms for improved response, minimum human intervention and better experiences for commuters. Our road map for fulfillment of these objectives entails developing innovative solutions, standardizing structures and streamlining processes. The newly developed app “Hamsafar” is a link to the same chain.

This app has been designed to overcome existential constraints of prompt and effective communication that inhibit public access to timely assistance via;

1. Travel Advisory
2. Road Crash
3. Medical Emergency

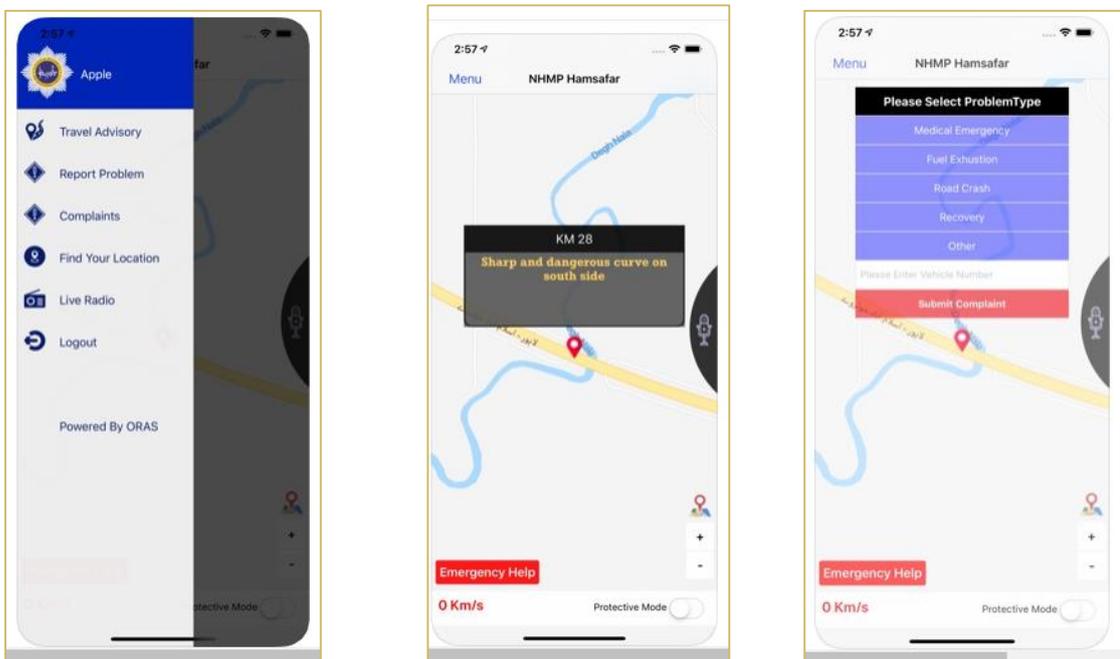
4. Mechanical Breakdown
5. Fuel Exhaustion
6. Recovery

The app is supported by Android as well as IOS.

The app is dynamic and can, therefore, be optimized, fixed and tweaked across all devices. It is easy to bring new features online as development objects are not restricted by predetermined variables. The app relies on timely update of information necessitating access to Wi-Fi or cellular data. The interactive content affords users a facility of suitable engagement with minimal effort.

The unique attributes of this app enable;

- Visual and audio display of information
- Identification of location through real time navigation.
- Direct connection between road user and the relevant nerve center.
- Feedback on satisfaction over services rendered



- Resolved complaints – 4,301
- Downloads – 100,000+

### 2.3.2 Crisis Response Cell

Establishment of Crisis Response Cell at Sector level for round the clock dissemination of information through;

- Web Portal
- Social Media
- Radio



In order to facilitate general public, National Highways & Motorway Police had introduced an emergency "Helpline 130" to provide prompt help to the road users/commuters round the clock. In case of any emergency on Motorways or National Highways, the distressed commuters only have to dial 130 and Motorway Police is there to help them within 10 minutes. Ever since the introduction of the Helpline, NHMP has been providing following services to general public:

- Re-united lost and ran away children with their family.
- Provided helps to road users.
- Provided first aid in case of mishap/accident on Motorways and Highways.
- Returned lost luggage or valuables.
- Weather/Route Information.

Summary of calls attended by helpline-130 during 2019-20

<b>Number of Calls</b>	<b>1,282,573</b>
<b>Average Daily Calls</b>	<b>3,563</b>
<b>Average Calls Per Month</b>	<b>106,881</b>

### 2.3.3 Drivers Licensing Authority (DLA)

To fulfill the obligation of Chapter VII, Section 90(2) (q) of NHTSO 2000, NHMP has taken the challenge to establish the Licensing Authority at Islamabad, Kamra and Lahore. The establishment of Driving Licensing Authority has not only provided for better drivers on the Motorways and Highways but NHMP can also provide technical assistance to provinces to enable the district drivers licensing authorities to improve the testing standards. One-window operation at NHMP Drivers Licensing Authority, Islamabad has been initiated as well as expansion of Drivers Licensing Authority (DLA) is in process.

<b>Driving Licenses Issued by DLA in 2019-20</b>	<b>2,538</b>
<b>International Driving Permit</b>	<b>90</b>



### 2.3.4 Guidance and Information Centers

Guidance/information/facilitation centers have been established to facilitate the road users.

### 2.3.5 Travel Advisory

This is an online medium that provides instant updates on road situation and weather conditions. The incessant monitoring of this facility through field establishments ensures timely notification of relevant information in the following heads

- Roadblock
- Fog & Visibility
- Weather
- Road closure
- Diversion
- The URL for accessing this portal is ([www.nhmp.gov.pk/TravelAdvisory/](http://www.nhmp.gov.pk/TravelAdvisory/))

### 2.3.6 Social Media – Twitter & Facebook

In the past few years of remarkable social media evolution, Twitter has emerged as an effective medium of communication. Spreading our reach, any information pertaining to national road network is posted to Twitter and Face book respectively through the following official accounts;

- Twitter handle: <https://twitter.com/NHMPofficial>
- Facebook page: <https://www.facebook.com/NHMPofficial>

## 2.4 TRAININGS

National Highways & Motorway Police Training College Sheikhpura achieved a respectable status among the comity of Police Training Colleges in a short span of time. It has become a role model due to its unique features of training programs i.e. combining training and education in order to provide its trainees with the professional skills, leadership qualities and decision-making abilities required to maintain an ordered and safe society. During the preceding financial year (2019-20), **7,290** trainees were trained by NHMP Training College. The following courses are being offered at NHMP Training College, Sheikhpura and its satellite campuses:

Sr. No	Name of Course	Duration	Total No. of Courses	Total No. of Trainees
1	9 <sup>th</sup> Probationer Course	06 Month	01	174

2	9 <sup>th</sup> Basic Recruit Course	06 Month	01	412
3	10 <sup>th</sup> Probationer Course	06 Month	01	248
4	13 <sup>th</sup> Advance Course	04 Month	01	30
5	Orientation Course	01 Month	08	1144

### Capacity Building Courses

6	Vehicle Dimension Rules, 2017	02 Weeks	01	12 COPs/DSPs
7	Driving Courses for Private Organizations	05 Days	55	2269
		02 Days	28	696
8	Traffic Management Course for KPK & AJK Police	02 Weeks	02	48
9	Driving Course for FC	02 Weeks	01	92

### Driving Courses (Public/Private Organizations)

10	Defensive Driving Course	5 Days	34	1601
11	Courses Executive	01 Day	26	564
<b>Grand Total</b>			<b>159</b>	<b>7290</b>

## 3 Organizational Development

### 3.1 PROCUREMENT OF LOGISTICS

- Purchased 106 operational vehicles against new roads i.e. M-5 (Multan – Sukkur Motorway) for enforcement, established two SSP offices, two lines headquarters and eight beats.
- Auctioned ten vehicles and deposited an amount of two million, one hundred and thirty-nine thousand and five hundred rupees.
- Auctioned miscellaneous MT stores condemned items and deposited amount of five million and ninety-three thousand, nine hundred and ten rupees.

### 3.2 RECRUITMENT

#### 3.2.1 Recruitment Process Completed During the 2019-20

- Recruitment of 366 posts through Federal Public Service Commission (FPSC). Details are as under:

Sr. No.	Name of Posts & Scale	No. of Posts
1	Director/ Planning (BS-19)	01
2	Deputy Director (BS-18)	02
3	Assistant Director (BS-17)	01
4	Accounts Officer (BS-17)	04
5	Computer Programmer (BS-17)	03
6	Accountant (BS-16)	29
7	Land Acquiring Officer (BS-16)	01
8	Assistant Private Secretary (BS-16)	03
9	Patrolling Officer SI/PO (BS-14) General Candidates	321
<b>Total</b>		<b>365</b>

- b. Recruitment of 892 Posts of C/JPO (BS-07) through Pakistan Testing Service (PTS).
- c. Recruitment of 266 Posts of Non-uniformed staff (BS-07 to BS-15) through Pakistan Testing Service (PTS).
- d. Recruitment of 200 Posts of Non-uniformed staff (BS-05) by NHMP through balloting.

### 3.2.2 Appointment under Prime Minister's Assistance Package

04 sons/ daughters/ widows of Shaheed/ deceased NHMP employees have been appointed on contract basis under Prime Minister's Assistance Package for families of Government employees who died during service.

## 3.3 PROMOTIONS

### 3.3.1 Promotion of Uniformed Police Officers

From (Rank)	To (Rank)	No. of Officers
IP/SPO (BS-16)	DSP/CPO (BS-17)	10
HC/APO (BS-07)	SI/PO (BS-14)	147
C/JPO (BS-05)	HC/APO (BS-07)	254
<b>Total</b>		<b>411</b>

### 3.3.2 Promotion of Non-Uniform Officers/ Officials

From (Rank)	To (Rank)	No. of Officers
Steno-typist (BS-14)	Assistant Private Secretary (BS-16)	01
LDC (BS-09)	UDC (BS-11)	22
Class-IV Employees (BS-06 & below)	LDC (BS-09)	13
<b>Total</b>		<b>36</b>

## 3.4 SANCTION/ CREATION OF POSTS

S. No.	Date of Creation	Rank	No. of Posts	Total
1	17-09-2019	Uniformed Police Officers	1043	1500
2	23-01-2020	Non-Uniform posts of different cadres (BS-01 to BS-18)	457	
3	23-01-2020	Addl. IGP	01	01
4	09-04-2020 (For Financial Year 2021-2022)	Uniformed Police Officers	1939	2456
		Non-Uniform posts of different cadres (BS-01 to BS-18)	517	
<b>Total</b>				<b>3957</b>

## 3.5 DEVELOPMENT PROJECTS

### Development Budget (FY 2019-20)

(Rs. in Million)

Sr. No.	Project Name	PSDP Allocation
1	Construction of SSP Office, Lines HQ & Beat for NHMP at Gwadar	88.704

- **Construction of SSP Office, Lines HQ & Beat for NHMP at Gwadar, Baluchistan**

PC-I amounting Rs. 289.532 million for the construction of SSP Office, Lines HQ and Beat for NHMP at Gwadar was approved by CDWP on 19-10-2017 with a covered area of 53,042 sft. Rs. 88.704 million was allocated for FY 2019-20. Rs. 70.963 million has been utilized up to June 2020.

Rs. 164.539 million has been allocated for FY 2020-21.

- **Construction of buildings at NHMP Training College, Sheikhpura**

United Nations Office for Project Services (UNOPS) is constructing a three story barrack (Ground floor+2) with 100 occupancies for NHMP female officers, including recruits and in service trainees, at Training College Sheikhpura funded by International Narcotics and Law (INL). Physical progress of the project is 30%

## 4 WELFARE

### 4.1 NHMP Annual Sports Festival

NHMP 10th Annual Sports Festival was held at Training College, Sheikhpura in November, 2020. Teams from all Zones were invited to participate in annual sports festival. In seven days (07) long festival Cricket, Football, Tug of War, Basketball, Volley Ball, Shooting, Shot Put, Table Tennis, Badminton, Athletic, Brisk Walk and Lawn Tennis competitions were held. NHMP Training College & Headquarters Zone won the title of “Best Zone” by winning 10 Gold medal. The distinguishing feature of 9th Sports Festival was 100 and 50-meter race among senior officers of NHMP including IG, Additional IGs, DIGs and SSPs. In the senior officer’s race DIG Alam Khan Shinwari remained the winner while DIG Masroor Alam Kolachi took the second position.

### 4.2 WELFARE INITIATIVES FOR PERSONNEL

For the welfare of NHMP employees, following amenities are being provided by NHMP for the welfare and benefit of the its employees

#### 4.2.1 Regimental and Welfare Fund Loan

An interest-free loan from the R&W Fund is provided for critical pressing need of the employee including, but not limited to, the treatment of chronic/prolonged disease, clearance of debt, or any other matter that has been halted due to non-availability of essential funds. Following welfare loan as per mentioned slab is provided to the employees: -.

Sr. No.	BPS	Loan Amount	Recovery Period (Installments)
1	01 – 09	Rs.500,000/-	84
2	10 – 16	Rs.1,000,000/-	84
3	17	Rs.1,200,000/-	84
4	18 & Above	Rs.1,500,000/-	84

(Rs. 300,000/- for deputationists to be recovered in 36 installments):

- **Self-Marriage Loan**

Marriage loan amounting to Rs.100,000/- shall be paid to those young male/female Officers/officials who are getting married in future.

#### 4.2.2 Relief To Shaheed Employees

An immediate relief is paid to the legal heirs of Shaheed employee who lost his life in the line of duty as a result of act of terrorism/ target killing, encounter with criminals also include traffic officials on traffic duty killed by vehicle of any kind.

- **Shaheed:** An amount of Rs.7,500,000/- (7.5 million only) shall be paid as immediate relief to the legal heirs of an employee who embraces martyrdom in the line of duty including but not limited to terrorist attack, target killing, encounter with criminals. It also includes an employee who dies in an accident during performance of official duty.
- **In-Service Death:** The legal heirs of an employee who loses his life during performance of official duty shall be entitled to compensation as given below:

Basic Pay Scale	In-Service Death
20 and above	5,000,000/-
18 and 19	3,500,000/-
17	2,500,000/-
08 to 16	1,500,000/-
01 to 07	1,000,000/-

- **Maintenance Allowance to widow(s):** A maintenance allowance shall be paid to the widow(s) of the Shaheed/deceased employee in lump sum payments every quarter. The payments shall be made through the concerned Beat Commanders as per the following schedule:

Basic Pay Scale	Amount (per month)
20 and Above	45,000/-
18 and 19	37,500/-
17	30,000/-
08 to 16	25,000/-
01 to 07	17,500/-

- Educational Allowance is being paid to the children of deceased / Shaheed employees on case to case basis. An entire cost of education of Shaheed family shall be bring out of R&W .
- Educational Allowance is being paid to the children of deceased employees on case to case basis.

Basic Pay Scale	Amount (per year)
20 and Above	complete fee
18 and 19	200,000/-
17	150,000/-
08 to 16	100,000/-
01 to 07	75,000/-

- An amount of Rs. 50,000 as funeral charges are paid to the family of the Shaheed/deceased employees of NHMP.
- An amount of Rs. 20,000 is paid to the members on the death of father, mother, wife and children for burial.
- Eidy is given to the family of Shaheed/Deceased of Rs. 10,000 per 'Eid.
- Special Ramzan package is given to the families of Shaheed/deceased employees of NHMP.

#### 4.2.3 Compensation On Permanent Disability/In-Capacitating

Compensation is granted to the employees who become permanently incapacitated/disabled during their performance of duty. Rs. 2,500,000/- may be granted as compensation to the employees who become permanently incapacitated/disabled during their performance of duty.

#### 4.2.4 Financial Assistance to Injured Officers/Officials

The entire cost of treatment is borne by the department for those officers/officials who are injured during the performance of duty and are also given financial assistance keeping in view the nature of injuries.

#### 4.2.5 Daughter's Marriage Grant

Daughter's Marriage grant is given to the members on the marriage of their daughter(s) of Rs. 200,000/- per daughter.

#### 4.2.6 Marriage Grant To Employee On Their Marriage

Those employees who get married for the first time during service in NHMP are granted marriage grant of Rs. 100,000.

#### 4.2.7 Scholarships

The children of members, who have passed their matriculation with minimum 60% marks and have joined the recognized colleges, are eligible for the grant of scholarships. The Children of Shaheed / Deceased employees of NHMP who obtain minimum of 55% marks in matriculation examination and subsequently maintain the same standard are eligible for scholarship. The facility of scholarship is available to maximum two children of a member from the Fund at a time, whereas, the facility of special scholarship may be for more than two (02) children as per its criteria.

Sr. No.	Scholarships			Conditions For Grant of Scholarship
1.	Qualification	FA/ F.Sc		For 1st Year the percentage of marks obtained in Matriculation may be considered to decide the eligibility for grant of relevant scholarship. For 2nd Year the percentage of marks obtained in 1st year may be considered to decide the eligibility for grant of relevant scholarship.
	Type of Scholarship	Normal	Special	
	Percentage	60% to 79.9%	80% & above	
2.	Qualification	BA/ BSc.		For 1st Year the cumulative percentage obtained in Intermediate examination may be considered to decide the eligibility for grant of relevant scholarship. For 2nd, 3rd and 4th Year the percentage obtained in preceding year may be considered to decide the eligibility for grant of relevant scholarship.
	Type of Scholarship	Normal	Special	
	Percentage	60% to 79.9%	80% & above	
3.	Qualification	MA/ M.Sc. / MS/ M.Phil.		

	<b>Type of Scholarship</b>	<b>Normal</b>	<b>Spl-I</b>	<b>Special-II</b>	For 1st Year the cumulative percentage obtained in preceding examination may be considered to decide the eligibility for grant of relevant scholarship. For 2nd, 3rd and 4th Year, as the case may be, the percentage obtained in preceding year may be considered to decide the eligibility for grant of relevant scholarship.
	<b>Percentage</b>	50% to 59.9%	60 to 74.9%	75% & above or position Holder	
4.	<b>Qualification</b>	<b>Professional Degrees - Category-I</b>			<b>(MBBS/ BDS/ Engineering/ CA/ ICMA/ ACCA)</b>
	<b>Type of Scholarship</b>	<b>Normal</b>		<b>Special</b>	For 1st Year the cumulative percentage obtained in preceding examination may be considered to decide the eligibility for grant of relevant scholarship. For 2nd, 3rd and 4th Year, as the case may be, the percentage obtained in preceding year may be considered to decide the eligibility for grant of relevant scholarship. The scholarship for 1st Year may be paid at the time of admission and no scholarship may be paid on conclusion of course/ degree
	<b>Percentage</b>	60% to 69.9%		70% & above	
5.	<b>Qualification</b>	<b>Professional Degrees - Category-II</b>			<b>(DPT/ Architecture/ Pharmacy/ Nursing/ Agricultural Sciences/ Veterinary &amp; Medicine)</b>
	<b>Type of Scholarship</b>	<b>Normal</b>		<b>Special</b>	For 1st Year the cumulative percentage obtained in preceding examination may be considered to decide the eligibility for grant of relevant scholarship. For 2nd, 3rd and 4th Year, as the case may be, the percentage obtained in preceding year may be considered to decide the eligibility for grant of relevant scholarship.
	<b>Percentage</b>	60% to 74.9%		75% & above	

					The scholarship for 1st Year may be paid at the time of admission and no scholarship may be paid on conclusion of course/ degree
6.	<b>Qualification</b>	<b>Hafiz e Quran</b>			Subject to provision of completion of Hafiz e Quran certificate
	<b>Type of Scholarship</b>	<b>One time</b>			
	<b>Percentage</b>	-			Payment will be made one time only
7.	<b>Qualification</b>	<b>Special Children</b>			Subject to provision of Disability certificate from Authorized Hospitals
	<b>Type of Scholarship</b>	<b>Yearly</b>			
	<b>Percentage</b>	-			Payment will be made on yearly basis

## 5 TARGETS AND FUTURE PLANS

- **Awareness and Education**

- Briefing Campaigns to bring more improvements in Lane Discipline by HTVs/PSVs and slow moving vehicles. Strict enforcement against the motorcycle riders committing violations as they are major contributors in road accidents on Highways. In the financial year 2020-21 following targets have been set:

Sr. #	Description	Units
1.	Visits of Mobile Education Units	180
2.	Road Safety Education Seminars	25
3.	Workshops	153
4.	Walks	2
5.	Briefings	30,100
6.	Campaigns	10
7.	Distribution of Road Safety Material (Pamphlets, Booklets etc.)	18,600
8.	Road Safety Speech/Writing Competitions	-

- **Extensive Road Safety Campaigns**

- To ensure safety of commuters on Motorways and National Highways following campaigns shall be launched in all Zones on regular basis:
  - Dozing at wheel campaign to brief and educate commuters against dozing at wheel, ensure 02 drivers policy for long routes, take rest intervals on long journey, etc.
  - Over speeding campaign to educate commuters regarding consequences of over speeding. Day/Night speed checking shall be performed and strict enforcement shall be exercised against violators.
  - Seminars, Walks and Workshops shall be organized in educational institutes to educate masses regarding safe driving.

- Strict enforcement shall be exercised against non-fastening of seat belt, using mobile phone while driving, not wearing safety helmet while riding motorcycle, etc. with zero tolerance policy.
  - Commuters shall be educated regarding mechanical and physical fitness of vehicles and NHMP officers shall ensure that mechanically and physically fit vehicles may ply on National Highways and Motorways.
  - To avoid vehicle tyre burst accidents, condition of tyres shall be checked at entry points of Motorways and Highways using tread depth and tyre pressure gauges. Enforcement shall be exercised to the road users with vehicles having weak and worn out tyres. Moreover, road users shall be educated to use good quality tyres, replacement of the tyres on completion of shelf life or specified mileage, avoid using re-furbished/inferior quality tyres and checking tyres regularly specially during extreme hot weather conditions.
  - Special measures shall be taken by NHMP to exercise strict enforcement against illegal/fake number plates of vehicles plying on National Highways and Motorways to counter crime and terrorism.
  - Overloading of goods and passengers has remained one of our major concerns. Steps shall be taken to curb overloading of goods and carrying in passengers in dangerous position especially on rooftops of PSVs.
- **Enforcement**
    - NHMP intends to ensure that road users on Motorways & Highways use seat belt, safety helmet and avoid lane violation and over speeding.
  - **Reduction in Accidents**
    - The target is to reduce the number of accident by 2% in the financial year 2020-21.
  - **Anti-Crime Activities**
    - Identification and monitoring of crime black spots by deployment of anti-crime squads to ensure safety of commuters. NHMP shall arrange regular meetings with District Police and notables of adjacent villages. Catalogues of the suspects shall be prepared and pro-active measures shall be adopted to counter crime.
  - **Improvement in Road Infrastructure**
    - Regular co-ordination with NHA for improvement in road infrastructure i.e. construction of overhead bridges & underpasses, etc. in the populated areas, provision of road furniture, repair/ maintenance of roads and fence etc.
  - **Enhancement of penalties in NHSO-2000**
    - Penalties in NHSO-2000 be enhanced for the purposes of;
      - Road safety
      - Traffic discipline
      - Protection of road infrastructure
      - Financial impact
      - Deterrence
      - International best practices
      - Reduce environmental impact
  - **Upgrade of Helpline-130**
    - Huge increase in traffic count due to construction of new Highways/Motorways had choked the Helpline-130 system
    - Average daily calls: 3563 approximately.

- As an interim setup the available workstations have been increased from 20 to 26 in a shift and the call waiting time for the commuters has also been considerably reduced
- Queue for the emergency calls has been prioritized

- **Deployment of NHMP on Highways/Motorways of Phase-II, III and 5 other roads**

S.#	Roads	Required manpower	Budget requirement		
			Salaries (Current rate) (Rs.)	Logistics (Current market rates)(Rs.)	Recurring cost(Rs.)
1.	Phase-II (07-Roads)	3385	2,946,024,480	3,373,127,860	800,124,420
2.	Phase-III (06-Roads)	3397	3,341,436,540	3,997,349,860	880,136,862
3.	Other (05-Roads)	854	789,453,540	853,403,500	202,335,651
<b>Total</b>		<b>7636</b>	<b>7,076,914,560</b>	<b>8,223,881,220</b>	<b>1,882,596,933</b>

- **Recruitment of staff for new Highways/Motorway**
- **NHMP Drivers Licensing Authority (DLA) / Road Safety Training Institutes**
  - Expansion at Provincial Capitals
  - Upgrade of DLA (Islamabad)
  - Establishment of RSTIs
- **Expansion of NHMP FM Radio – 95 for coverage on all National Highways / Motorways**
- **Introduction of Self Sustainable Model of DLAs**
- **Procurement of Drones and Body Worn Cameras**
- **Installation of Trackers System**
- **Deployment of PSV Management System**



**NATIONAL HIGHWAYS & MOTORWAYS POLICE**

